

PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT	
Initial Report	
Premise/facility under investigation (name and address)	Spring N Nails 1-400 Airport Road, North Bay ON, P1B 0A6
Type of premise/facility: (E.g. clinic, personal services setting)	Personal services setting
Date Board of Health became aware of IPAC lapse	2017/12/18
Date of Initial Report posting	2017/12/28
Date of Initial Report update(s) (if applicable)	N/A
How the IPAC lapse was identified	Complaint
Summary Description of the IPAC Lapse	Single-use disposable items were being reused, and nail instruments and equipment were not properly cleaned and disinfected after each client. Infection suspected after receiving nail services - complaint received on 2017/12/14.
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	No
If yes, was the issue referred to the regulatory college?	
Were any corrective measures recommended and/or implemented?	Yes
Please provide further details/steps	1) Operator to discard all single-use disposable items immediately after each use/client 2) Operator to properly clean and disinfect all reusable nail instruments after each use/client.
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	Issued report of inspection detailing infractions and directives on 2017/12/14.
Initial Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	Complaint investigation was conducted. Corrective measures were required as indicated above.
If you have any further questions, please contact:	
Name	Michael Duncan
Title	Program Manager, Environmental Health
E-mail address	environmental.health@healthunit.ca
Phone number	705-474-1400 ext. 2400
Final Report	
Date of Final Report posting:	2017/12/28
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	2017/12/14
Brief description of corrective measures taken	Completed re-inspection on December 20, 2017; all items were observed to be corrected as per the corrective measures.
Date all corrective measures were confirmed to have been completed	2017/12/20
Final Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	Operator and employee education was provided.
If you have any further questions, please contact:	
Name	Michael Duncan
Title	Program Manager, Environmental Health
Email address	environmental.health@healthunit.ca
Phone number	705-474-1400 ext. 2400