(Date)

Name
Address
City, Province PC

Dear :

Most medical conditions that commonly arise for residents can be managed more effectively, and with greater comfort for the resident, if they stay in the HOME, rather than transferring to the hospital. Being hospitalized can be a scary, unsettling and disorienting experience for a lot of elderly people. In addition to this, acute care is focused on treating the illness that has brought the resident there and not the social and supportive activities that are part of the long term care or retirement home life. Hospital nurses and other staff are not as familiar with the resident and therefore often are not aware of the personal things that work to individualize residents’ daily care.

Of course, there are some conditions that can only be treated at the hospital. As each event happens, medical staff will discuss with the resident/Power of Attorney for Personal Care, to ensure the best decision on treatment is made for each resident, in each case.

When a transfer to hospital is necessary, during a time that the HOME is experiencing an outbreak of illness, we wish to advise you that if the outbreak continues while you are in hospital, the timing of your return to the HOME may be delayed. This may be necessary to protect you from exposure to the outbreak illness. This is more likely to occur if the health concerns that you are requiring medical attention for are different from the symptoms of the outbreak within the HOME. If the HOME remains in outbreak once you are ready for discharge from Hospital, alternate care options will be considered.

We thank you for your understanding and encourage you to speak with any of the staff, at any time, if you have questions or concerns.

Sincerely,

name and designation of HOME