OF THE ESCHERICHIA COLI

THE ESCHERICHIA COLI OUTBREAK ASSOCIATED WITH A RESTAURANT IN NORTH BAY, ONTARIO

OCTOBER TO NOVEMBER 2008

JUNE 2009



INVESTIGATIVE SUMMARY

OF

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EXECUTIVE SUMMARY

This report summarizes the investigation led by the North Bay Parry Sound District Health Unit (NBPSDHU) into an outbreak of *Escherichia coli* (*E. coli*) O157:H7 in North Bay, Ontario in October and November 2008.

An investigation was initiated on October 11, 2008, by the NBPSDHU after being notified by the North Bay General Hospital (NBGH) of several people in Emergency presenting with bloody diarrhea and cramps. NBPSDHU interviewed the symptomatic individuals and collected stool specimens.

On the afternoon of October 12, 2008, the Health Unit was notified that a stool sample from one of the initial cases had tested positive for *E. coli* O157:H7. With a cluster of symptomatic cases plus one laboratory confirmed positive case for *E. coli* the NBPSDHU Medical Officer of Health (MOH) declared an outbreak. Preliminary analysis of food histories and outbreak questionnaire data identified food purchased from Harvey's restaurant in North Bay as a common exposure. At 20:45 on October 12th, 2008 the NBPSDHU closed the Harvey's/Swiss Chalet restaurant; given that Harvey's and Swiss Chalet are located on the same premise and share a common kitchen, closure orders were issued for both restaurants.

Epidemiological, environmental and laboratory investigations were initiated in order to ascertain the potential scope and source. The epidemiological investigation included developing case definitions and case finding, administering a standardized risk factor/exposure hypothesis-generating questionnaire, a case-control hypothesis-testing study and a restaurant employee investigation. Field Epidemiologists from the Public Health Agency of Canada's (PHAC) Field Epidemiology Program arrived within the first week to assist the Health Unit's Epidemiologist with the investigation. The environmental investigation comprised of a facility compliance inspection and food process audit by the NBPSDHU, and a traceback investigation conducted by the Canadian Food Inspection Agency (CFIA). Diagnostic testing of stool specimens and environmental samples submitted by NBPSDHU were analyzed by the Ontario Central Public Health Laboratory (CPHL). Information obtained through the epidemiological and laboratory investigations was used to inform the environmental investigation activities.

Between October 11 and November 10, 2008 over 350 individuals were reported to public health for investigation; 145 (41%) reported within the first seven days of the outbreak. The NBPSDHU was notified of cases and symptomatic individuals from multiple sources including: hospital emergency departments, hospital infection control, primary care and specialist physicians, public health laboratories, other health units, and the public.

In total 235 individuals met the outbreak case definitions. There were 47 confirmed cases, 59 probable cases, 118 suspect cases and 11 secondary cases, 3 of which were confirmed. Ninety-three (40%) cases reported bloody diarrhea, 26 (11.1%) persons were hospitalized, and one case of haemolytic uremic syndrome (HUS) in a child was reported. No deaths were associated with the outbreak. A majority of cases (195; 83%) resided in the NBPSDHU area, however (39; 16.7%) resided within other health units across Ontario, and one resided outside the province of Ontario.

The epidemiological investigation indicated that this outbreak was caused by a point source at the Harvey's restaurant in North Bay, most likely contaminated onions. Although the initial source of the contamination was not identified, the risk of exposure lingered on-site for about a



week. Inconsistent cleaning of the onion dicer may have perpetuated the contamination for several days.

The small number of secondary cases (individuals infected by other *E. coli* cases) can be attributed to the public health actions implemented at the outset and reinforced throughout the outbreak by the Health Unit. Cases who were currently employed as food handlers, child care providers, or health care workers were required by the Health Unit to stay off work until 48 hours after symptoms resolved and two consecutive negative stool cultures were obtained at least 48 hours apart. Symptomatic and confirmed cases received written or verbal information by the Health Unit on how to prevent the spread of infection and were referred to the website for more resources relating to *E. coli*. The Health Unit also leveraged the media coverage within the first week of the outbreak to promote handwashing.

The Harvey's restaurant in North Bay cooperated in full with the Health Unit throughout the outbreak and remained closed while under investigation. On November 12, 2008 the Harvey's and Swiss Chalet restaurants in North Bay re-opened after all control measures required by the NBPSDHU were met.



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ABBREVIATIONS

CDC	.Communicable Disease Control
	.Canadian Food Inspection Agency
	.Canadian Integrated Outbreak Surveillance Centre
	Ontario Central Public Health Laboratory
	.Council of Medical Officers of Health (Canada)
E.coli	.Escherichia coli
EH	.Environmental Health
HACCP	.Hazard Analysis and Critical Control Points
HPPA	.Health Protection and Promotion Act
HUS	.Hemolytic Uremic Syndrome
IBS	.Irritable Bowel Syndrome
ID	.Infectious Disease
MLVA	.Multi-Locus Variable Number of Tandem Repeat Analysis
MOH	.Medical Officer of Health
MOHLTC	.Ministry of Health and Long-Term Care
NBGH	.North Bay General Hospital
NBPSDHU	.North Bay Parry Sound District Health Unit
NML	.National Microbiology Laboratory
PFGE	.Pulsed Field Gel Electrophoresis
PHB	.Public Health Bulletin
PHN	.Public Health Nurse
PHAC	.Public Health Agency of Canada
PHI	Public Health Inspector



1.0 Introduction and Background

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1.1 Introduction

1.2 Background

1.2.1 Overview of Escherichia coli

1.2.2 Harvey's in North Bay



1.1 Introduction

On October 11, 2008, an investigation into an outbreak of bloody diarrhea in the City of North Bay, Ontario was initiated by the North Bay Parry Sound District Health Unit (NBPSDHU). The following day, October 12, 2008, the diarrheal illness was confirmed as *E. coli* O157:H7 and food purchased from Harvey's was identified as a common exposure for symptomatic individuals. That same evening the NBPSDHU closed the Harvey's/Swiss Chalet restaurant. Given that Harvey's and Swiss Chalet are located on the same premise and share a common kitchen, closure orders were issued for both franchises. An environmental investigation and case-control study were subsequently conducted in addition to case-finding activities in order to ascertain the cause and scope of the outbreak. This report summarizes the investigation into the cause of the outbreak.

1.2 Background

1.2.1 Overview of Escherichia coli

E. coli are a large and diverse group of bacteria. Although most strains are harmless, certain strains can cause gastroenteritis, the most common of these being *E. coli* O157:H7. *E. coli* are found naturally in the intestines of cattle and other animals. Transmission occurs primarily through the ingestion of contaminated food, but direct person-to-person transmission may also occur. The median incubation period is 3 to 4 days, but may range from 1 to 10 days.^[1]

The primary manifestation of *E. coli* infection is diarrhea, which may range from mild and non-bloody to stools that are virtually all blood. The lack of fever in most of those infected aids in the differential diagnosis; if fever is present it is generally not very high. The infection may range in severity from very mild to life-threatening; the majority of cases however recover within 5 to 7 days. [1] The most severe complication of infection is hemolytic uremic syndrome (HUS), which occurs in approximately 5 - 10% of infections. [1] Although the infection occurs in all ages, the elderly and children less than 5 years of age appear to be at greatest risk of complications.

The NBPSDHU has had one confirmed case of *E. coli* O157:H7 per year in each of the last 3 years (2005-2007). The index case for the outbreak was the first reported case in 2008.

1.2.2 Harvey's in North Bay

The City of North Bay is located approximately 345km north of Toronto in Ontario and has a population of 53,966. [2] The Harvey's establishment in North Bay is located near the major intersection of Highway 11/17 (east/west), and Highway 11 North (see map in Appendix A) and shares a premise with Swiss Chalet. Food preparation utensils, protective wear, cleaning facilities, staff washrooms and some storage areas are shared by the establishments. Preparation, cooking and serving of most food items however is conducted by each establishment independently. At the time of the outbreak 76 employees worked at Harvey's and Swiss Chalet. Twenty-three (30.3%) employees were dedicated exclusively to Harvey's and 33 (43.4%) exclusively to Swiss Chalet. All other employees were considered staff of both establishments, including 11 (14.5%) managers, eight (10.5%) dishwashers and one (1.3%) preparation person.



2.0OutbreakChronology

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2.1 First Response

2.1.1 First Notification

2.1.2 Outbreak Declared & Closure of Harvey's

2.1.3 Case Management & Investigation

2.2 Outbreak Underway

2.3 Reopening of the Premise & Outbreak Over

1.3.1 Rescind Order

1.3.2 Outbreak Declared Over



Appendix B provides a detailed chronology of important investigative and communication events over the entire course of the outbreak. A brief summary of the health unit's case management and investigative activities throughout the outbreak are provided below.

2.1 First Response

2.1.1 First notification

On October 11, 2008 at 11:20am the NBPSDHU was notified by the NBGH of five individuals in Emergency all presenting with bloody diarrhea and cramps. The on-call PHI and the NBGH's Coordinator of Infection Prevention and Control interviewed the symptomatic individuals one at a time and completed individual food histories. Stool specimens were collected and were submitted to be screened for *E. coli* by the NBGH. To prevent the spread of infection symptomatic individuals were isolated to one room in Emergency.

After the NBPSDHU MOH was notified, information gathered from the interviews and food histories was reviewed to identify common exposures by the PHIs, Director of Environmental Health (EH), the Manager of Communicable Disease Control (CDC) program, the Director of Infectious Disease (ID) and the MOH. Additional questions regarding potential exposures were prepared.

The on-call Ministry of Health and Long-Term Care (MOHLTC) physician and PHAC were contacted and NBPSDHU was advised that no other cases had recently been reported.

Mattawa and West Nipissing Hospitals, as well as local walk-in clinics were contacted and no increase in presentation of clients with diarrheal illness was reported.

At 15:30 the Health Unit was notified by the NBGH of two additional symptomatic individuals presenting in the Emergency with bloody diarrhea. These cases were also interviewed before the end of the day.

2.1.2 Outbreak Declared and Closure of Harvey's

On the morning of day two (October 12, 2008) walk-in clinics and hospitals were contacted again and no increase in presentation of clients with diarrheal illness was reported. Restaurants identified in the case food histories were also contacted to determine if any complaints of illness had been reported; no complaints had been received.

That afternoon the NBPSDHU received notification that a stool sample from one of the first five cases had tested positive for *E. coli* O157:H7. The MOH declared an outbreak (cluster of cases plus one laboratory confirmed positive case for *E. coli*.) and an outbreak questionnaire was prepared by the Manager of CDC to facilitate hypothesis generation. Information including water source, groceries, restaurant\fast food exposures, and attendance at community markers and special events was collected from the symptomatic cases. A fact sheet on *E. coli* O157:H7 and an *Enteric Precautions Information Sheet* were provided to symptomatic individuals being discharged from the NBGH.

Preliminarily analysis of the food histories revealed that of the 11 symptomatic individuals with known information, nine (81.8%) ate food purchased from Harvey's restaurant in North Bay. Burgers were identified as being a common exposure.

Based on results from the food history analysis a site visit was made to Harvey's by the MOH, Manager of EH and a PHI. A verbal Section 13 order under the Ontario Health Protection and Promotion Act (HPPA) was issued to the manager of Harvey's by the Manager of EH, and the establishment was closed at 20:45. An environmental investigation commenced with a facility compliance inspection and a HACCP audit relating to hamburgers being conducted by the Manager of EH and a PHI. Sixteen food samples were collected from Harvey's by the NBPSDHU.

Sudbury District Hospital Emergency was contacted by the NBPSDHU Acting MOH and the Health Unit was advised of one laboratory-confirmed case for *E. coli* and three additional symptomatic cases. To



determine the scope of the outbreak, the Sudbury and District Health Unit (SDHU) MOH was contacted as well as the MOH for Simcoe Muskoka. Attempts were also made to reach the MOHs for neighbouring Porcupine, Timiskaming and Algoma health units.

A Public Health Bulletin (PHB) was sent out to local physicians, nurse practitioners, walk-in clinics, emergency departments, infection control practitioners and Telehealth. The first media release was issued advising of a possible foodborne outbreak of *E. coli* O157:H7 in North Bay.

By midnight, 16 symptomatic individuals (including 1 laboratory confirmed *E. coli* 0157:H7) had been reported. Of these 16 individuals, 14 presented with bloody diarrhea and two with non-bloody diarrhea. Food frequency exposure analysis revealed that 13 (81.3%) of the 16 individuals had been exposed to food from Harvey's restaurant in North Bay.

2.1.3 Case Management and Investigation

On day three (October 13, 2008) the second laboratory-confirmed case positive for *E. coli* O157:H7 was reported. In addition, nine more symptomatic individuals (seven with bloody diarrhea) were reported for investigation. All had eaten at Harvey's restaurant in North Bay.

Surveillance was enhanced through a revised case history form and outbreak questionnaire which was used to interview all reported symptomatic cases. Clinical symptoms and specific information on Harvey's purchases such as burger type, condiments, toppings, and other food items was collected in addition to information on travel, water sources, and groceries, other restaurant\fast food exposures, and special events.

An alert notice was posted on Canadian Integrated Outbreak Surveillance Centre (CIOSC). To notify the public, a media release was issued, media interviews were held, and NBPSDHU website was updated to include Health Alert, *E. coli* fact sheets and media releases.

Case management was coordinated by the Manager of CDC and all symptomatic individuals reported were interviewed and managed by PHIs. Laboratory results were tracked and case line listings were generated in consultation with the NBGH.

The environmental investigation continued and an audit of Harvey's processes for storage, preparation, and serving of food items identified through preliminary food frequency exposures was initiated by Manager of EH and PHIs. Additionally, the City of North Bay was requested to collect and process representative bacteriologic samples from the North Bay water distribution system.

A written copy of the closure order was provided to the owner/operator of Harvey's in North Bay and the MOH met with the President of Harvey's to provide an update on the investigation.

2.2 Outbreak Investigation Underway

The epidemiologic and environmental investigation was continued by the staff and management of EH and the epidemiologist under the direction of the EOC. On October 14, 2008 the City of North Bay confirmed all 14 municipal water sample results were negative for *E.coli* O157:H7; ruling out water as a possible source for contamination. Preliminary epidemiological analysis identified dates of onset ranged from October 4 to 13, 2008 and exposure dates for those with single exposures (multiple exposures excluded) were October 6 to 8, 2008. The most reported burger condiments were lettuce, onions, cheese and tomato.

On day 5 and 6, the NBPSDHU received investigative assistance from the CFIA and PHAC's Canadian Field Epidemiology Program. CFIA initiated a traceback investigation on October 15, 2008 into Harvey's burgers and on October 16, 2008, the first Field Epidemiologist from PHAC arrived to assist the NBPSDHU Epidemiologist.



The employee investigation was initiated on day 6 (October 16, 2008) with the distribution of stool kits to Harvey's staff and management. Interviewing of employees commenced on October 18, 2008 by PHIs.

On day 10 (October 20, 2008), the NBPSDHU received confirmation of the Pulsed Field Gel Electrophoresis (PFGE) pattern for six cases (ECXAI.0017/ECBMI.0012); a pattern identical to the outbreak which occurred in Chatham Windsor, Ontario earlier in the year. As a result of this information CFIA commenced a second traceback investigation into Harvey's shredded iceberg lettuce.

By day 11 (October 21, 2008), over 200 symptomatic individuals had been reported to public health for investigation and eight other health units were involved in the outbreak. Given the volume of cases that were being interviewed and managed, a triage case management system was implemented; PHIs were assigned to manage high risk cases (i.e., cases who were currently employed as food handlers, child care providers, or health care workers) and PHNs to low risk cases.

To assist in identifying the source within the restaurant a case control analytic study, was conducted, starting October 21, 2008. Cases and controls were interviewed by PHNs using a Harvey's specific menu. Controls were initially identified through dining companions (cases), but on October 22 a request was made via a media announcement for individuals who ate at Harvey's but did not get ill (controls) to call into the NBPSDHU. On October 22 the NBPSDHU also received assistance from a second PHAC Field Epidemiologist.

On October 27 (day 17), preliminary results of the case control study indicated that individuals who consumed Spanish onions were significantly more likely to become ill. The CPHL reported that 36 of the 46 food samples submitted by NBPSDHU had been tested and all were negative for *E. coli* O157:H7. The following day results from the Centers of Communicable Disease Control in Atlanta, Georgia on the Multi-Locus Variable Number of Tandem Repeat Analysis (MLVA) of 11 of 13 isolates showed that all nine North Bay outbreak isolates were unrelated to an outbreak strain in Michigan, USA and to the cluster in Chatham Windsor, Ontario. Based on these results, CFIA ceased their trace-back investigation into lettuce and later commenced an investigation into Spanish onions.

On November 6, 2008 the employees directly involved in onion preparation were interviewed by PHIs on delivery, storage and preparation of onions over the exposure period of interest.

2.2 Reopening of the Premise & Outbreak Over

2.2.1 Rescind Order

On November 10, 2008 the premise was deemed to be in compliance with all the reopening conditions (outlined in writing on November 6, 2008). The Director of EH provided written confirmation to the operator that the facility closure order issued on October 12, 2008 was rescinded.

Harvey's and Swiss Chalet opened for business on November 12, 2008.

2.2.2 Outbreak Declared Over

The outbreak was declared over by the MOH on November 21, 2008. During the outbreak 360 symptomatic individuals were reported to public health for investigation of these 235 met the outbreak case definitions. A total of 50 cases were laboratory confirmed for *E. coli* O157:H7, three of which were secondary cases.



3.0 Investigative Methodology

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- 3.1 Case Management
 - 3.1.1 During the Outbreak
 - 3.1.2 Long-Term Follow-up
- 3.2 Epidemiologic Investigation
 - 3.2.1 Case Finding and Descriptive Epi
 - 3.2.2 Case Control Analytic Study
 - 3.2.3 Restaurant Employees
 - 3.2.4 Data Analysis
- 3.3 Laboratory Investigation
- 3.4 Environmental Investigation
 - 3.4.1 Facility Compliance Inspection
 - 3.4.2 Food Product Sampling
 - 3.4.3 Food Process Audit
 - 3.4.4 Trace-back Investigation



3.1 Case Management

3.1.1 During the Outbreak

All cases of gastrointestinal illness reported to the NBPSDHU and other involved health units were investigated by PHIs or PHNs using a standardized risk factor/exposure questionnaire. At the NBPSDHU an intake and triage system was organized whereby high-risk cases (i.e., cases who were currently employed as food handlers, child care providers, or health care workers) were interviewed and managed by PHIs, and the majority of low-risk cases were managed by PHNs. Cases residing outside the NBPSDHU boundaries were followed up by their respective health unit using the NBPSDHU standardized risk factor/exposure questionnaire. The completed questionnaires were subsequently faxed to the NBPSDHU for data entry. Case definitions (See Table 1) were developed by the epidemiologists to facilitate classification and management of cases. Case definitions were consistently applied to all cases regardless of the responsible health unit.

In an effort to prevent secondary transmissions the following case management strategies were implemented:

- 1. Exclusion from work guidelines: High risk cases were excluded from work until two successive negative fecal samples or rectal swabs were obtained 24 hours apart and no sooner than 48 hours after the last dose of antimicrobials if patients have been on them for other reasons. Low risk cases were excluded from work until they were diarrhea-free for a period of 48 hours.
- 2. *Preventative measures:* All symptomatic individuals interviewed by the NBPSDHU received verbal and/or written information on how to prevent the spread of infection and were referred to the Health Unit website for more information.
- 3. *Prevention communication campaign:* An expanded newspaper and radio campaign to reinforce "Preventing the spread of *E. coli*" was implemented October 21, 2008 (see section 5.0 for more details).

3.1.2 Long-Term Follow-up

Research has shown that individuals with severe *E. coli* infection (with or without HUS) are at higher risk for long-term health conditions including irritable bowel syndrome (IBS), hypertension (high blood pressure), arthritis, and pregnancy-related hypertension.^[3]. A retrospective population-based cohort study by Clark etal ^[3] on residents of Walkerton found that compared to those who were not ill at the time of the outbreak, those with severe gastroenteritis had a more than three fold increase in risk of developing IBS within two years of the outbreak. Within four years a 33% increase in risk of developing hypertension and 38% increase in risk of developing arthritis was also observed.

To address these potential long-term health effects the NBPSDHU distributed a public health bulletin to health care providers in the area outlining the recommended guidelines for current treatment and follow-up of patients who experience bacterial (*E.coli* O157:H7) gastroenteritis. A letter was also sent to all cases classified as confirmed, probable, suspect or secondary from the Acting NBPSDHU MOH advising them to have yearly follow-up with a family physician for the next three years. Cases were provided with information on the increased risk for future health problems and a copy of the public health bulletin that was distributed to physicians. Assistance was offered by the NBPSDHU in finding follow-up care for those who did not have a family physician.



Table 1. Outbreak Case Definitions for the E. coli O157:H7 Outbreak in North Bay, Ontario, 2008

Confirmed Case

Patrons and employees of Harvey's/Swiss Chalet in North Bay, Ontario with a confirmed *E. coli* O157:H7 infection with the outbreak strain PFGE pattern of, or within one band of ECXAI.0017/ECBNI.0012

Secondary Case

- a. A laboratory-confirmed *E. coli* O157:H7 infection with onset after close contact with a symptomatic individual with a relevant Harvey's/Swiss Chalet exposure, with the outbreak strain PFGE pattern of, or within one band of ECXAI.0017/ECBNI.0012.
- b. An individual with symptoms compatible with *E. coli* O157:H7 infection, with onset 1-10 days after close contact with a symptomatic individual with a relevant Harvey's/Swiss Chalet exposure.

Probable Case

- a. Patrons and employees of Harvey's/Swiss Chalet in North Bay, Ontario with bloody diarrhea and/or blood in diarrheic or formed stool and/or HUS on or after September 22, 2008.
- b. A symptomatic individual with a relevant Harvey's/Swiss Chalet exposure without laboratory confirmation of *E. coli* O157:H7, with an onset of symptoms before an epi-linked laboratory confirmed *E. coli* O157:H7 secondary case with the outbreak strain PFGE pattern of, or within one band of ECXAI.0017/ ECBNI.0012.

Suspect Case

Patrons and employees of Harvey's/Swiss Chalet in North Bay, Ontario with diarrhea (≥3 or more loose stools in 24hrs) with onset of symptoms on or after September 22, 2008.

3.2 Epidemiological Investigation

3.2.1 Case Finding and Descriptive Epidemiology

Case Finding

Case finding is an important component of an outbreak investigation as the information gained from additional cases is used to validate original hypotheses and guide investigative activities. Case finding and surveillance was enhanced by the NBPSDHU during the outbreak through the utilization of the following activities:

- 1. Development and administration of a standardized risk factor/exposure questionnaire to all cases reporting gastrointestinal illness (Appendix C);
- 2. A posting on the Canadian Integrated Outbreak Surveillance Centre (CIOSC) requesting other health regions to report any cases of *E.coli* that may have traveled to the North Bay area or have a similar onset date to those presenting to the NBPSDHU;
- 3. Release of public health bulletins to health care providers, emergency departments, infection control and Telehealth requesting that the health unit be notified if a patient met the clinical criteria for *E. coli*.
- 4. Media releases informing the general public about the outbreak and advising that persons with *E.coli*-like symptoms to seek medical attention.



Descriptive Epidemiology

Descriptive epidemiology was compiled and reported daily to the investigative team by the NBPSDHU epidemiologist in the form of an *Epidemiological Summary*. The reports summarized case numbers, demographics, onset and exposure date frequencies, as well as clinical and laboratory data. Food item frequencies and results from other epidemiologic investigation activities were also included when available. Information from this report was used to inform decision-making and determine the scope of the outbreak

3.2.2 Case Control Analytic Study

As the descriptive epidemiology pointed to an exposure in the Harvey's restaurant, a case control study was conducted from October 21 to 31, 2008 to identify the source within the restaurant. All confirmed and probable cases (as per the case definitions) who reported one episode of eating at Harvey's during the exposure period were eligible for inclusion in the study. Controls were selected through self-identification (via a call-in line after a media announcement on October 22, 2008) or were previously identified as dining companions of cases. All controls were screened for illness, and anyone reporting gastrointestinal symptoms since September 22, 2008 was excluded from the study. Cases and controls were interviewed by PHNs via telephone using a standardized questionnaire asking about consumption of restaurant menu items from October 1 to 12, 2008 (Appendix D & E).

3.2.3 Restaurant Employees

The restaurant operator provided a list of employees, and all were contacted by telephone from October 18 to November 3, 2008 by PHIs. A modified questionnaire was administered, which included questions about history of clinical illness, food and travel history, and workplace details such as area of the restaurant where they worked, their roles and activities and whether they worked at other establishments (Appendix F). When staff reported diarrheic illness, their clinical history was evaluated against the outbreak case definitions and the employee classified accordingly.

Descriptions of each job position were obtained, as well as detailed shift rosters for the period of September 22 to October 12, 2008. Employee absence information was verified with the employee.

All employees were required to submit stool specimens for laboratory testing. Stool collection kits were prepared by NBPSDHU and distributed to the restaurant on October 19, 2008. NBPSDHU staff collected all specimens daily and shipped them to the Ontario Central Public Health Lab (CPHL).

3.2.4 Data Management and Analysis

Information collected from cases during the investigation was entered and analyzed by EpiInfo 3.4.3TM (Centers for Disease Control and Prevention, Atlanta, Georgia) and Microsoft Office Excel 2003. Clinical information for classified cases was also entered into iPHIS (integrated Public Health Information System) by each responsible health unit. The case control analysis, including univariate and multivariate analysis, was conducted in SPSS version 14. A final multivariate model was developed with the stepwise variable selection approach. Employee schedule information and absentee records were plotted in a Gantt chart using Microsoft Office Excel 2003.



3.3 Laboratory Investigation

The majority of initial stool screening for *E. coli* O157:H7 occurred at the NBGH, whereas all reference laboratory testing of clinical and environmental samples was performed at the CPHL.

CPHL conducted routine enteric diagnostic testing, reference biochemical confirmation and serotyping of *E. coli* O157:H7 isolates and PFGE subtyping. Unpreserved stool samples and isolates were also tested for the presence of verotoxin using the NOVITEC (Verotoxin 1 & 2) ELISA kit. Subtyping by pulsed field gel electrophoresis (PFGE) was performed in the Molecular Surveillance Laboratory at CPHL; a two-enzyme analysis (EXCAI and ECBNI) was conducted. PFGE patterns were submitted electronically to the National Microbiology Laboratory (NML) in Winnipeg, Manitoba for national pattern designation. MLVA was conducted at the Centers for Disease Control and Prevention in Atlanta, Georgia.

Environmental testing was also performed at CPHL; samples were tested for *E. coli* O157:H7 by immunomagnetic separation and selective culture methods. Ancillary direct verotoxin testing by commercial ELISA was also performed on food samples placed into selective broth.

Food samples collected by the CFIA were tested at the Greater Toronto Area Laboratory, Scarborough, Ontario, the Ottawa Laboratory (Carling) for Food Chemistry and Microbiology, Ottawa, Ontario and the St. Hyacinthe Laboratory, Quebec. Samples were tested using the MFLP-30, (Dupont Qualicon BAX System for the Detection of *E. coli* O157:H7) from Health Canada's Compendium of Analytical Methods (personal communication ^[4]).

3.4 Environmental Investigation

NBPSDHU Public Health Inspectors initiated investigation activities when the restaurant was closed on October 12, 2008.

3.4.1 Facility Compliance Inspection

A compliance inspection of the Harvey's establishment was completed by the health unit's Manager of EH and a PHI on October 12, 2008. Items critical to food safety and sanitation/maintenance conditions of the facility (see Table 2) were evaluated. A HACCP audit relating to beef burgers (i.e., original and angus) prepared at the establishment was also conducted.

3.4.2 Food Product Sampling

Food samples were collected at the Harvey's and Swiss Chalet restaurant by NBPSDHU staff from October 12 to 31, 2008 and were submitted for testing to CPHL. Information from the epidemiologic investigation (i.e., food frequencies and case-control study results) was used to focus the sampling of food items.



Table 2. Food Safety and Sanitation/Maintenance Compliance Items

Food Safety	Temperature control				
	■ Refrigeration				
	 Temperature control hot holding 				
	 Temperature control final cooking 				
	Food handler hygiene General food protection				
	■ Food storage				
	Water supply				
	 Sewage disposal 				
	Product inventory				
	 Product suppliers and delivery 				
Sanitation/Maintenance Conditions	General maintenance and sanitation				
	Ware washing				
	Surface sanitizing				
	Storage of knives				
	 Food processing equipment 				
	 General facility sanitation 				
	 General facility maintenance 				
	Public washrooms				
	Staff washrooms				
	Pest control				

3.4.3 Food Process Audit

A detailed investigation into the acquisition, storage, preparation and serving of selected food items was undertaken to identify opportunities for cross-contamination and time-temperature abuse. Food items were selected to be audited based on information gleaned from the epidemiologic investigation (i.e., food frequencies and case-control study results).

Interviews on food preparation were also conducted with both management and staff. Detailed interviews were conducted by telephone beginning November 6, 2008 with staff members directly involved in onion preparation (Appendix G) and included questions about delivery, storage and preparation. Answers provided during the interview were assessed against standard operating procedures. If the employee indicated that they did not specifically prepare onions on October 5 to 7, 2008, their routine onion preparation practices were explored.

3.4.4 Traceback Investigation

The CFIA conducted a parallel food safety investigation, which included testing and traceback investigations of selected food items in order to identify a source of the outbreak and determine if there was ongoing risk.



4.0 Investigation Results

Authors: Jennifer Cutler, BScN, MHSc Joanne Tataryn, BSc, DVM, MSc(c) Louise Gagné, MSc, GDClinEp Michael Duncan, BSc., CPHI(C)

- 4.1 Epidemiologic Investigation
 - 4.1.1 Descriptive Epidemiology
 - 4.1.2 Case Control Analytic Study
 - 4.1.3 Restaurant Employees
- 4.2 Laboratory Investigation
- 4.3 Environmental Investigation
 - 4.3.1 Facility Compliance Inspection
 - 4.3.2 Food Process Audit
 - 4.3.3 Trace-Back Investigation



4.1 Epidemiological Investigation

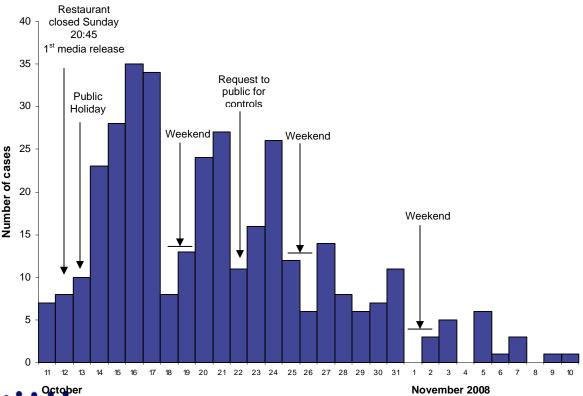
4.1.1 Descriptive Epidemiology

Between October 11 and November 10, 2008 over 350 individuals were reported to public health for investigation, 145 (41%) reported within the first seven days of the outbreak (see Figure 1). Due to the outbreak commencing on the Thanksgiving long weekend a majority of cases over the first 3 days of the outbreak were reported to the NBPSDHU by the NBGH emergency department. Throughout the outbreak however, the NBPSDHU was notified of cases and symptomatic individuals from multiple sources including: hospital emergency departments, hospital infection control, primary care and specialist physicians, public health laboratories, other health units, and the public.

In total 235 individuals met the outbreak case definitions. There were 47 confirmed cases, 59 probable cases, 118 suspect cases, and 11 secondary cases, 3 of which were confirmed. Ninety-three (40%) cases reported bloody diarrhea, 26 (11.1%) persons were hospitalized, and one case of HUS in a child was reported. No deaths were associated with the outbreak. Demographic information is presented in Tables 3 and 4.

The epidemic curve is presented in Figure 2; illness onset dates ranged from September 24 to October 30, 2008 and peaked on October 11. Of the 47 primary confirmed cases that provided exposure histories, 46 (97.9%) ate at Harvey's/Swiss Chalet in the days leading up to their illness. Figure 3 represents the exposure curve for individuals with one exposure to Harvey's/Swiss Chalet during their incubation period. Peak exposure for confirmed and probable cases was October 6 and 7, 2008; exposures had declined by October 11, prior to the restaurant closing. A subset of confirmed cases was asked about the time of day when they ate at Harvey's/Swiss Chalet. The greatest risk of exposure for these cases (n=31) started the afternoon of October 5, 2008 and peaked October 7, 2008 as illustrated in Figure 4.

Figure 1. Frequency of Symptomatic Cases Reported to Public Health for Investigation, North Bay, Ontario, October 11 to November 10, 2008 (n=354)



 $Table\ 3.\ Demographic\ Information\ for\ Outbreak\ Cases\ (n=235),\ North\ Bay,\ Ontario,\ October-November,\ 2008$

	Outbreak Case Classification							
Statistic	Confirmed (n=47)	Secondary (n=11)						
Gender:								
Male(%)	26 (55.3%)	27(45.8%)	49(41.5%)	4 (63.6%)				
Female (%)	21 (44.7%)	32(54.2%)	69(58.5%)	7 (36.4%)				
Age (years):								
Mean	33.4 (±17.4)	40.8 (±18.0)	41.6 (±17.5)	21.3 (±14.3)				
Median	27.0	44.0	43.5	19.0				
Range	9 to 84	8 to 78	<1 to 87	1to 47				

Table 4. Health Unit of Residence for Outbreak Cases (n=235), North Bay, Ontario, October – November 2008

Health Unit	Confirmed	Probable	Suspect	Secondary	Total
Durham	0	1	0	0	1
Haliburton	0	0	0	1	1
Hastings Prince Edward	1	0	0	0	1
NBPSDHU	38	52	95	10	195
Niagara	1	0	1	0	2
Peel	0	0	1	0	1
Porcupine	1	3	4	0	8
Sudbury	3	0	10	0	13
Simcoe Muskoka	0	1	0	0	1
Timiskaming	3	2	5	0	10
Toronto	0	0	1	0	1
Out of province	0	0	1	0	1
Total:	47	59	118	11	235



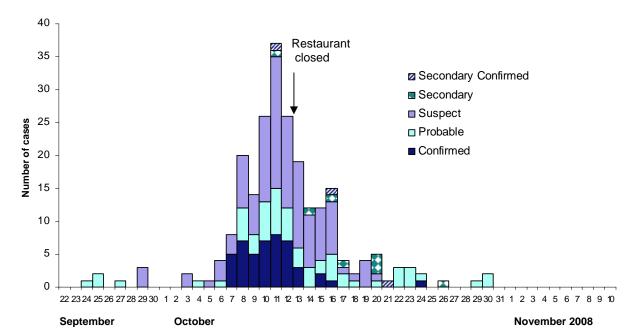
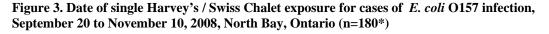
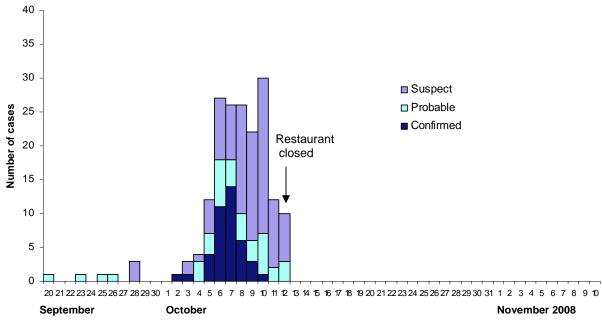


Figure 2. Illness onset of cases of E. coli O157 infection, September 20 to November 10, 2008 (n=232*)

^{*} Excludes three cases: two with unknown onset dates and one who was asymptomatic





^{*} Excludes 11 secondary cases, 14 cases with no exposure, 7 cases with unknown exposure dates (1 confirmed, 3 probable, and 3 suspect), and 23 cases with multiple exposures (4 confirmed, 4 probable, and 15 suspect).



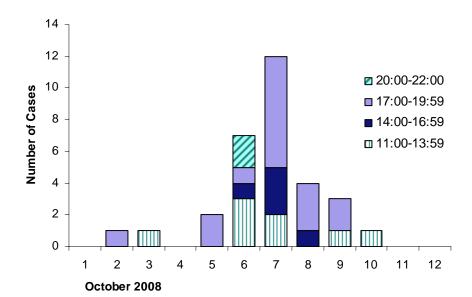


Figure 4. Time of day when confirmed cases (n=31) were exposed at Harvey's/Swiss Chalet, North Bay, October 1 to 12, 2008

4.1.2 Case Control Analytic Study

Sixty-four cases (34 confirmed and 30 probable) and 145 controls were included in the analysis. The median time from exposure (the date of eating at the restaurant) to follow up among cases and controls was 17 days (range 12-33 days) and 14 days (range 10-32 days), respectively. There was no significant difference between the gender distribution of cases and controls; however the mean age of cases (36.1 SD 17.4) was younger than controls (44.3 SD 19.2) (p=.004).

The majority of cases reported exposure dates between October 6 and 12, 2008. Of the cases included in the study, 34 (100%) confirmed cases and 24 (80 %) probable cases ate Harvey's food items during the exposure period.

A univariate analysis was conducted for all food items consumed at Harvey's. On initial analysis, statistically significant food items among cases were beef burgers, lettuce, onion, cheese, pickles, and hot peppers (see Table 5). These food items were entered into a multivariate logistic regression model along with age. After adjusting for each food item and age, the final effects model included only onions and age; all other food items were no longer significant (see Table 6). Individuals who consumed onions were significantly more likely to become ill (OR 10.73 95%CI 4.32-26.61). Age appeared to be both a confounder (odds ratio for onions increased by approximately 10% after adjusting for age) and an independent risk factor for illness. People aged 16 to 23 years were more likely of becoming a confirmed or probable case, although these findings were not statistically significant (p=.070).



Table 5. Case control food exposures for Harvey's menu items consumed by cases and controls from September 23^{rd} to October 12^{th} (n=189)

Î		III	(Cases)		Well (Controls)						
Food item	Ate	Did not eat	Total	% Exposed	Ate	Did not eat	Total	% Exposed	Difference in percent	Odds ratio	P value
Beef Burger	49	9	58	84.48	89	42	131	67.94	16.54	2.57	0.018**
Original	43	15	58	74.14	82	49	131	62.60	11.54	1.71	0.122
Angus	6	52	58	10.34	8	123	131	6.11	4.24	1.77	0.305
Lettuce	44	14	58	75.86	70	61	131	53.44	22.43	2.74	0.004**
Onion	50	8	58	86.21	51	80	131	38.93	47.28	9.80	<0.0005**
Cheese	36	22	58	62.07	54	77	131	41.22	20.85	2.33	0.008**
Pickle	45	13	58	77.59	71	60	131	54.20	23.39	2.93	0.002**
Tomato	33	25	58	56.90	63	68	131	48.09	8.80	1.42	0.264
Bacon	16	42	58	27.59	21	110	131	16.03	11.56	2.00	0.065
Hot pepper	18	40	58	31.03	18	113	131	13.74	17.29	2.83	0.005**
Mustard	43	15	58	74.14	79	52	131	60.31	13.83	1.89	0.067
Ketchup	32	26	58	55.17	56	75	131	42.75	12.42	1.65	0.114
Relish	30	28	58	51.72	54	77	131	41.22	10.50	1.53	0.18
Mayo	23	35	58	39.66	51	80	131	38.93	0.72	1.03	0.925
BBQ sauce	6	52	58	10.34	5	126	131	3.82	6.53	2.91	0.078
Spicy buffalo	2	56	58	3.45	0	131	131	0.00	3.45	-	0.093*
Veggie burger	5	53	58	8.62	13	118	131	9.92	-1.30	0.86	0.778
Chicken burger	2	56	58	3.45	13	118	131	9.92	-6.48	0.32	0.155*
Fries	28	30	58	48.28	72	59	131	54.96	-6.69	0.76	0.396
Onion rings	20	38	58	34.48	38	93	131	29.01	5.48	1.29	0.452
Poutine	2	56	58	3.45	13	118	131	9.92	-6.48	0.32	0.155*

^{*} Fischer's Exact test

Table 6. Final Logistic Regression Model for Significant Food Items Consumed from September 23 to October 12, 2008 at the Harvey's Restaurant in North Bay, Ontario

Food Item	Odds Ratio	95% Confidence Interval	P Value
Onions	10.73	4.32-26.61	< 0.0005
Age			
<16 years (ref)			
16-23 years	4.19	0.89-19.78	0.070
24-41 years	0.51	0.13-2.06	0.347
42-51 years	0.87	0.22-3.43	0.844
>52 years	0.31	0.07-1.32	0.114



^{**} significant at α =0.05

⁻ Undetermined

4.1.3 Restaurant Employee Investigation

A total of 76 employees worked at Harvey's and Swiss Chalet. Twenty-three (30.3%) employees were dedicated exclusively to Harvey's and 33 (43.4%) exclusively to Swiss Chalet. All other employees were considered staff of both establishments, including 11 (14.5%) managers, eight (10.5%) dishwashers and one (1.3%) preparation person.

Seventy-five of 76 staff (99%) responded to the standard questionnaire. Repeated efforts (including visits to the house) were made to reach the remaining staff member without success.

Investigation by NBPSDHU staff initially identified 9 employees of interest: 7 (9%) who reported non-bloody diarrheic illness since September 1, 2008; a food handler who tested positive for *E. coli* O157:H7, PFGE pattern EXCAI.0017 / ECBNI.0012, but did not report symptoms; and one uncooperative employee who refused to answer most questions and refused to submit a stool sample until legally ordered to comply.

Of the seven symptomatic employees, 4 (57.1%) met the suspect outbreak case definition. Onset of illness dates for these four employees were: September 29, October 3, October 11, and October 14, 2008. The employees with onset of illness dates of September 29 and October 3 reported not eating food from the restaurant. Both of these employees also indicated having an underlying condition which can cause diarrheal symptoms. The other two employees reported eating food from the restaurant between October 5 and 10, 2008. None of the four employees worked for Harvey's exclusively; two worked in the Swiss Chalet kitchen, one was a preparation person for both restaurants, and one was management.

All symptomatic employees reported not working while symptomatic, and management records did not indicate employee absence due to illness for the period September 29 to October 9, 2008. All symptomatic employees had two negative stool specimens. The average length of time from onset to first and second specimen collection was 12 days and 14 days, respectively. Specimens collected from one employee under Ontario's HPPA were also negative.

The asymptomatic confirmed case worked exclusively for Swiss Chalet, but did not commence working at the restaurant until after the onset of symptoms for the first confirmed case. The food history of this individual indicated over 5 exposures to food items from Harvey's restaurant between September 28 and October 12, 2008.

All staff who reported eating at Harvey's/Swiss Chalet had multiple exposures. The confirmed asymptomatic case and 2 suspect symptomatic employees had a combined 14 exposures to food items from Harvey's restaurant between September 28 and October 12, 2008.

4.2 Laboratory Investigation

A total of 47 cases were confirmed with the identical PFGE subtype pattern EXCAI.0017/ECBNI.0012; three additional isolates were identified as closely related based on a two to three band difference when compared to the outbreak pattern. A subgroup of 10 isolates was forwarded for MLVA typing and results were compared to isolates from a lettuce associated outbreak of *E. coli* O157:H7 in the United States and Ontario with the same PFGE pattern; there was no matching MLVA pattern found.

The 88 food samples submitted by NBPSDHU to the CPHL for analysis were negative for *E. coli* O157:H7 and verotoxin (Appendix H). All 12 food samples tested by CFIA Food Microbiology Labs were reported as "not detected" for *E. coli* O157:H7 (Appendix I).



4.3 Environmental Investigation

4.3.1 Facility Compliance Inspection

No infractions were identified for items associated with food safety however three deficiencies associated with sanitation/maintenance conditions were revealed: a damaged area of the ceiling requiring repair, a storage cart for soiled dishes in need of cleaning, and absence of paper towels in both male and female staff washrooms.

4.3.2 Food Process Audit

Food preparation and storage procedures were examined for opportunities for cross-contamination and time-temperature abuse. A detailed investigation was conducted on the acquisition, storage, preparation and serving of burgers, onions, lettuce, cheese, tomatoes and hot peppers. Spanish onions were delivered in mesh bags and stored in the refrigerated cooler with other raw produce. Onions were peeled and chopped with a knife on a cutting board; a cutting glove was used to protect the hand holding the onion. Peeled onions were finely chopped using a dicer (Appendix J) which was placed directly into a storage container. Once the container was full the dicer was removed and the container was stored covered in the refrigerated cooler until required for burger garnishing. Bowls of onions at garnish stations had dedicated spoons and were stored at room temperature throughout the day. Garnish stations were topped up as needed in the drive-through area from partial bowls or a central container stored in the cooler: all unused onions were discarded at the end of each day.

As of November 10, 2008, four of the eight (50%) food handlers involved with onion preparation had completed the onion-specific questionnaire. One food handler indicated that he had prepared onions between October 5 and 7, 2008. Two others indicated that although onion preparation is part of their job, they did not prepare onions between October 5 and 7, 2008.

Employees' responses to the questionnaire indicated overall concordance for most aspects of onion processes within the restaurant. However, cleaning practices for the onion dicer and the cutting glove differed among employees. It appeared that the dicer was not uniformly cleaned prior to use, and some cleaning practices may have been inadequate (e.g., no dicer disassembly in the dishwasher). The cutting glove was tested on October 25, 2008 and found to be negative; the dicer was not swabbed.

4.3.3 Traceback Investigation

North Bay Parry Sound District
Health Unit

CFIA independently tested 10 food products as part of their investigation; no *E. coli* O157:H7 was detected. Traceback investigations were conducted for burgers, lettuce and onions. Eighty samples of beef from different dates and codes were tested and found to be negative.

Further traceback of the lettuce was discontinued after MLVA results ruled out an association between the North Bay outbreak and other concurrent *E. coli* outbreaks in Ontario and United States in which lettuce was considered the primary source.

The onion traceback identified that a 50kg bags of onions were delivered to the restaurant on September 30, October 3 and October 9, 2008. Samples could not be obtained from the October 3 delivery because the entire bag was used prior to the restaurant closure and initiation of investigation. Onions from the October 3 delivery originated from a Quebec grower that was not the usual supplier for the restaurant; it was unclear why this grower supplied the onions on this occasion. Two samples of 30 onions each from different growing times (September and October 2008) were tested and found to be negative. Onions from the grower that supplied the onions on October 3 were also delivered to a Sudbury restaurant and an unrelated restaurant in North Bay; no outbreaks resulted at these other locations (personal communication [5]).

Eight onions from the October 9, 2008 delivery and the mesh bag in which they were contained were tested and found to be negative.

5.0 Communication

Authors:

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5.1 Background

5.2 Communication Activities

5.1.1 General Public

5.1.2 Local Health Care Providers

5.1.3 Public Health Officials

5.1.4 Prevention Campaign



5.1 Background

Good communication is crucial in any outbreak response. The public as well as health care providers must be made aware of the illness in the community, who is affected, what they need to do and that the health unit is managing the situation appropriately.

Target populations this outbreak included:

- the public, including people who ate food from Harvey's (those who got ill and those who did not) and anyone in contact with someone ill with *E. coli*
- the media
- health care providers (local hospitals, Emergency departments, physicians, walk-in clinics)
- public health officials (other health units, MOHLTC, PHAC and the CFIA)

5.2 Communication Activities

The detailed chronology (see Appendix B) outlines the dates of key media communications during the outbreak and a summary of communications activities is presented in Figure 5.

5.2.1 General Public

The NBPSDHU issued 29 media releases over the course of the outbreak. The first media release was issued October 12, 2008 and media releases were issued daily for the next three weeks (see Appendix B). All media releases were translated into French and posted on the NBPSDHU website. The MOH held local media conferences and provincial media teleconferences daily from October 14 to 28, 2008 (see Appendix B).

All media releases, fact sheets, question and answers (Q&A's) and prevention messages were posted on the Health Unit website. The prominent red "Health Alert" box was activated on the main page of the website to draw attention to the related media releases and information.

A prevention campaign, consisting of print and radio advertisements, and a display at Northgate Shopping Centre (located in the City of North Bay) was implemented to supplement the news media coverage across the catchment area from October 21, 2008 until January 29, 2009. Cogeco Community Cable TV to aired a hand-washing video, produced by Grey Bruce Health Unit, beginning October 21 for two weeks. It promoted "proper hand-washing" as a method of reducing the secondary spread of *E. coli*.

There were 98 requests for interviews from the media regarding *E. coli* from October 13 to November 13, 2008. These requests were not only from local media outlets, but also from national media including Globe and Mail, Toronto Star, CBC Radio Toronto, CBC Newsworld, Canadian Press Canwest Global and Canada AM.

5.2.2 Local Health Care Providers

The CDC program sent Public Health Bulletins to all physicians, hospital emergency rooms, infection control departments in hospitals, walk-in clinics, nursing stations/practitioners, and Telehealth on October 13, 14, 16, 22, 30 and November 14, 2008. As well, the Public Health Physician contacted area hospitals as well as hospitals in neighbouring health units by phone to find out if they had any possible cases.

5.2.3 Public Health Officials

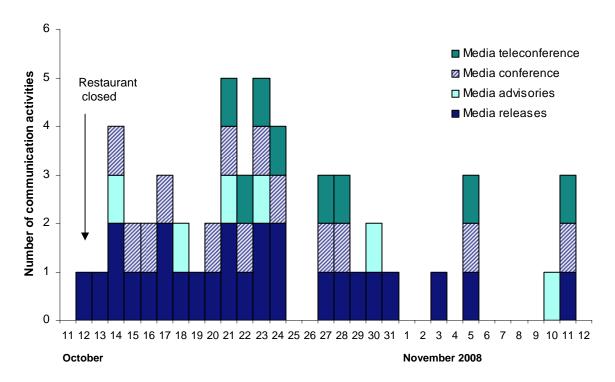
MOHLTC and PHAC were contacted regularly. Daily teleconferences started October 14 with MOHLTC, PHAC and CFIA. As other health units became involved, they joined the teleconferences. All NBPSDHU staff were provided with situation updates regularly through email. All media releases were sent to every health unit through the Council of Medical Officers of Health (COMOH) list. Due to the possibility of travel through the district, adjoining health units were also notified by telephone on October 12 and 13, 2008. An alert notice was posted on CIOSC on October 14, 2008.



5.2.4 Prevention Campaign:

A campaign to further promote "Prevent the spread of *E. coli*" was implemented October 21, 2008 and continued until January 29, 2009. The campaign included print advertisements in newspapers in Parry Sound, Almaguin, Mattawa, West Nipissing and North Bay along with radio advertisements on Moose FM in Parry Sound, Moose FM in North Bay, JOCO Communications in West Nipissing and Rogers Radio (102 FM Fox, CKAT, EZ Rock) in North Bay.

Figure 5. Summary of NBPSDHU outbreak-related communication activities, October 11 to November 12, 2008





6.0Discussion,Limitations andConclusions

Authors:

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6.1 Discussion

6.2 Limitations

6.3 Conclusions



6.1 Discussion

This outbreak was caused by a point source contamination at the Harvey's restaurant in North Bay. Although exposures of confirmed cases began as early as October 2, the majority concentrated between October 5 and 10, 2008. Based on the illness and exposure curves, the source of the contamination appears to have been waning by the time the restaurant was ordered closed. This decreased the likelihood of successfully isolating *E. coli* from contaminated food or surfaces.

PFGE and MLVA laboratory analyses proved to be very useful in establishing this outbreak as an isolated event, given that there were two additional *E. coli* O157:H7 outbreaks occurring in Ontario at the same time. One of the outbreaks had an identical PFGE pattern and was distinguished through MLVA, while the other had a different PFGE pattern.

Based on the case control analysis, the most likely source was contaminated onions. Although the origin of the initial contamination was not elucidated, inadequate cleaning of the onion dicer may have perpetuated the contamination for several days. Similar to the Maple Leaf Listeriosis outbreak during summer 2008, residual contamination of the slicer/dicers despite standard cleaning protocols may have been the mechanism for its persistence.

Spanish onions have not been previously implicated in outbreaks; however studies have demonstrated that it is possible to isolate *E. coli* O157: H7 following experimental contamination with manure compost or contaminated water. ^[6] In this restaurant, onions used for garnishing were left out during the workday at room temperature, so it is conceivable that if they were contaminated, time/temperature would allow for survival and replication of the bacteria.

There was some evidence to support the hypothesis that the outbreak originated from contaminated onions being brought into the restaurant. The onion shipment supplied to Harvey's on October 3, 2008 was from a non-typical source; this farm also supplied other restaurants with no evidence of other *E. coli* cases, but it is possible that contamination was concentrated in certain areas of the field or certain bags, resulting in non-uniform contamination of the onions. The on-farm investigation conducted by CFIA, which included soil and onion testing, did not find evidence of contamination but this hypothesis cannot be ruled out because onions from the October 3 shipment were not available for sampling, as they had all been consumed.

The alternative hypothesis was that the contamination occurred in the restaurant to increase the risk of infection between the afternoon of October 5, 2008 and peaking October 7, 2008, either via cross contamination from another contaminated food product or through an infected food handler.

Cross-contamination in this restaurant was possible, as burgers were garnished with multiple food items, some with shared utensils. Because of their strong taste, however, onions have dedicated utensils, reducing the likelihood of cross contamination from other produce. There was also no evidence of improper food handling or storage of the beef products and all test results were negative.

The exposure curve revealed approximately one week of high-risk exposures at the restaurant, which correlates well with the typical duration of *E. coli* excretion in adults. One asymptomatic *E. coli* positive food handler and four employees who met the suspect outbreak case definition were discovered, however, there is more evidence that staff were exposed simultaneously with customers and not the source.

Public health actions were taken to prevent further transmission. High risk cases were required to stay off work or out of daycares until 48 hours after symptoms resolved and two consecutive negative stool cultures were obtained at least 48 hours apart. The health unit also leveraged the media coverage to promote handwashing. The restaurant remained closed while under investigation and re-opened after all criteria set out by NBPSDHU were met.



6.2 Limitations

The investigation had a bias towards Harvey's exposures; case finding and media messages focused on Harvey's food consumption based on information obtained from the initial cases. Although it is difficult to assess the extent of self-selection by individuals, it undoubtedly occurred.

Selection bias likely occurred during selection of controls, as it was voluntary and not a random sample. Although the age difference between cases and controls were accounted for in the analysis, it is possible that there were other differences between these two populations that affected the analysis. There was also a bias in the control population towards the end of the exposure period, which may have affected the results; more cases had earlier exposure dates, while there were more controls than cases toward the end of the outbreak.

Diarrheic illness was self-reported by employees of the restaurant. By the time this portion of the investigation was conducted, there had been extensive media coverage. This could have led to additional under-reporting of illness for fear of being implicated as the source of the outbreak.

All symptomatic employees had negative stool results, however, many were collected several days after the onset of illness; five of seven symptomatic food handlers had their first stool specimen collected at least seven days after onset of symptoms. Given that the average adult sheds the bacteria for approximately 7 to 10 days it is possible that there were missed cases among staff.^[1]

Schedule information obtained from management required verification with employees. This information proved to be less accurate than what could have been obtained from payroll records, which may have led to inaccuracies in examination of employee roles and scheduling. The investigation revealed that the two restaurants' operations were not as separate as originally thought, and it is likely that symptomatic staff worked both sides of the restaurant. One person who reported diarrheic illness did not provide schedule information during the course of the investigation.

Despite repeated attempts by NBPSDHU staff, there were difficulties with three employees. One employee did not complete the questionnaire, and a second employee did not submit stool specimens. A third employee completed the questionnaire, but refused to answer most questions.

Only half of the employees identified as having contact with onions were successfully contacted and interviewed. Employees were asked to recall specific situations that took place a month previously, thus the accuracy of recall may have been compromised and was not verifiable.

Exposures among staff and customer cases were not directly comparable. Given the difficulty in determining which exposure is the most likely exposure to have caused illness, customer cases with more than one exposure to the restaurant were excluded from the analysis. Analysis of exposure information for symptomatic employees was limited because of the small number of employees who met the outbreak case definitions. Additionally, the employee cases either reported multiple exposures or could not recall if they had eaten at Harvey's/Swiss Chalet over the exposure period of interest.

6.3 Conclusions

Contaminated onions at the Harvey's restaurant in North Bay, Ontario, most likely caused the E. *coli* O157:H7 infections in this outbreak. Although the initial source of the contamination was not identified, the risk of exposure lingered on-site for about a week; inconsistent cleaning of the onion dicer may have been a contributing factor. Spanish onions have not been previously implicated in outbreaks of E. *coli* infections, but the analytical study suggests that onions should receive more attention when developing food safety plans in food establishments.



7.0Control Measures&Recommendations

Authors:

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7.1 Control Measures: Criteria for Premise Reopening
7.2 General Recommendations



7.1 Control Measures: Criteria for Premise Reopening

Facility Maintenance

- Discarding of Food On-Site: The NBPSDHU required that all foods and food packaging materials in the food premise inventory as of closing on October 12, 2008 be removed from the premise and discarded. On November 3, 2008 a waste disposal bin was provided to the premise. A maintenance service was contracted by the operator to remove food from the premise. All discarded food was transported to the waste disposal bin. A PHI accompanied the bin to the North Bay landfill site.
- Facility Cleaning and Sanitizing: The NBPSDHU required that all surfaces, equipment, utensils and multi-service articles in the premise receive a thorough cleaning and sanitizing. On November 5, 2008 a PHI observed cleaning and sanitizing methods at the facility. The operator consulted with an Ecolab representative. The disinfectant used was Ecolab oasis 146 multiquat (QUAT) at 200ppm. All surfaces were washed with soap and water, disinfected with the QUAT spray, left wet for a two minute contact time and finally wiped with a clean cloth.

Facility Staff

- Letter of Inclusion: The NBPSDHU required that staff previously employed at the Harvey's or Swiss Chalet establishment on or after October 1, 2008 were in receipt of a letter of inclusion as issued by the Medical Officer of Health of the NBPSDHU. The inclusion letter indicated that staff could return to work and was issued to staff following confirmation of two negative stool specimens (E. coli O157:H7).
- Food Safety Certification Training of Staff: The NBPSDHU required that the employer commit to the food safety certification training of all staff prior to reopening.

Initially two 6-hour Food Safety Certification Courses were provided at the Harvey's/ Swiss Chalet premise on November 8 and 9, 2008. Scheduling of staff for these courses was arranged by the employer. An additional two courses were provided on November 11 and 18, 2008. A total of 64 received food handler certification training and successfully completed the program with a passing grade of 70% or greater.

The training manual for NBPSDHU's Food Safety Certification Course was *Basics.fst*® *Food Safety Training in Canada* (2nd edition). All students were provided a copy of this manual. NBPSDHU PHIs served as instructors for the courses. Course materials included a training manual, ServSafe® Steps to Food Safety videos and a PowerPoint presentation. The course outline covered food safety principles including safe handling, preparation and storing of food, food handler hygiene and food premises sanitation. Special emphasis was placed on proper hand washing technique and frequency with the use of a Glow GermTM demonstration. This course meets the minimum requirements as outlined in the *Food Handler Training Protocol* in accordance with the Ministry of Health's Mandatory Health Programs and Services Guidelines.

• Exclusion of Ill Staff: The NBPSDHU required that the employer create a policy to ensure that staff with gastroenteric illness excludes themselves from work during illness and for 48 hours after symptoms resolve. The employer must monitor and document staff illness and have staff sign off on the policy.

Facility Methods/Practice

North Bay Parry Sound District Health Unit

- Compliance Inspection: The NBPSDHU required that the premise be deemed in full compliance with Ontario Regulation 562 prior to reopening. On November 10, 2008 a compliance inspection at the facility revealed full compliance with the regulation. All violation conditions noted at the premise on October 12, 2008 were confirmed in full compliance.
- Food Preparation Practices: The NBPSDHU required that the operator modify operating procedures at the premise as follows:

- 1. Provide a separate serving utensil for each garnish bowl at the garnish stations on-site.
- 2. Discontinue the top-up of garnish bowls.
- 3. Discard leftover contents of garnish bowls at the end of each day.
- 4. Discontinue use of the existing "cutting glove". The glove may be replaced by another product which is demonstrated to have physical qualities that provide for ease of cleaning and sanitizing. Alternatively, cover the existing cutting glove with a non-absorbent glove (i.e. plastic disposable).
- 5. Standardize a procedure for the disassembly, cleaning and sanitizing of onion and tomato slicers.
- Personal Hygiene: The NBPSDHU required that a signed two hour log be kept which identified the ongoing maintenance of hand wash facilities including washrooms (employee/public). Signage on proper hand washing procedure was posted at all hand washing locations on-site.
- Post Re-opening Audit of Food Preparation Practices: The NBPSDHU advised the operator that audits of food preparation practices and sampling would occur following reopening.
- Food Inventory: The NBPSDHU required that the operator maintain records for all received foods including: recorded lot numbers and expiry dates. The operator is required to record temperatures of delivered refrigerated and frozen foods. The operator is encouraged to inspect the delivery vehicle to assess the potential for product contamination.

7.2 General Recommendations

- In future restaurant-based outbreaks, simultaneous investigations of community case-finding and employees should be conducted. Collecting stool samples from all employees should be initiated as soon as the restaurant is closed; administering the questionnaires can follow later. This would increase the likelihood of identifying infected staff.
- Risk assessment tools should be created to assist health units in systematically developing evidence-based criteria for re-opening restaurants following outbreaks. Ideally this should be done at the provincial or federal level to maximize benefit to local public health jurisdictions.
- Equipment used in food preparation should be thoroughly cleaned regularly to prevent buildup of organic material (biofilms) and bacteria. Kevlar safety gloves should be avoided or covered with disposable, single-use food-safe latex gloves. Steel mesh gloves can also harbor bacteria, so if used must be cleared of all debris, cleaned and sanitized regularly with an effective, food-safe product. Any equipment used to prepare food that has multiple components must be completely disassembled prior to cleaning and kept in good working order at all times. Initialing a cleaning schedule for the dicer may help focus employees' attention on its proper cleaning.



8.0 Acknowledgements

The North Bay Parry Sound District Health Unit gratefully acknowledges the contributions of our health sector and community partners in responding to this unprecedented community outbreak. The successful execution of this process requires a coordinated application of expertise from a variety of health related specialties, working collaboratively to minimize the impact of illness on the community.

NBPSDHU Medical Officer of Health

Dr. Catherine Whiting, Medical Officer of Health, deserves special recognition for her contribution to the management of the outbreak. Dr. Whiting called upon her over 20 years of experience as the Medical Officer of Health to respond to the demands of the outbreak. Under her leadership, the staff at the Health Unit moved quickly to investigate the outbreak, to communicate with the public and to implement public health control measures. Dr. Whiting was the image of the Health Unit in the media, the community and with our partners. Her experience, passion and dedication to public health lead the community through this outbreak.

The North Bay General Hospital

With recognition to all attending Emergency Room Staff, especially Dr. Michael Arthurs, for his astuteness in the early identification of a cluster of illness, and to Kim Carter and Infection Control colleagues for executing early containment and infection control measures. The laboratory staff including, Dr. Alex Steele, provided timely consultation and technical advice throughout the course of this event.

Health Units

Staff in all programs and at every level of the North Bay Parry Sound District Health Unit contributed to the local public health response. As some affected individuals resided outside of the North Bay Parry Sound jurisdiction, we would like to acknowledge the significant contribution made to investigation and follow up by the following Health Units:

- Timiskaming
- Sudbury and District
- Porcupine
- Niagara Region
- Simcoe Muskoka District
- Peel Region
- Durham Region
- Hastings and Prince Edward Counties
- Toronto
- Haliburton, Kawartha, Pine Ridge District
- Centre Locale de Service Communautaire (Temiscaming, Quebec)



The City of North Bay

Grant Love, Fire Chief and Community Emergency Management Coordinator, was readily available to provide support where required.

The Canadian Field Epidemiology Program, Public Health Agency of Canada

The outbreak investigation and this report could not have been completed without the expert assistance of Dr. Joanne Tataryn and Jennifer Cutler from the Canadian Field Epidemiology Program, supported by Dr. Linda Panaro, Dr. Andrea Ellis and Dr. James Flint at the Public Health Agency of Canada. Together they provided essential leadership and support in the development and refinement of outbreak case definitions, the case control analytic study, as well as the employee and environmental investigations.

The Canadian Food Inspection Agency

Davendra Sharma and colleagues conducted food safety and trace-back investigation in their efforts to identify the source of the outbreak.

The Central Public Health Laboratory

Anne Maki and colleagues played keyed scientific roles in the complex processing and sub-typing of clinical and environmental samples related to this incident.

The National Microbiology Laboratory in Winnipeg and the Centers for Disease Control and Prevention in Atlanta

The National Microbiology Laboratory was responsible for national pattern designation of PFGE patterns. The Centers for Disease Control and Prevention in Atlanta, Georgia conducted MLVA diagnostic testing and interpretation.

In order to advance public health's major role in protecting the health of the people of the District, "working together" is recognized as a prerequisite to achieve this end. This level of collaboration is essential and was readily revealed in the follow-up and containment of this outbreak.

Ministry of Health and Long-Term Care

The role of the Ministry of Health and Long Term care requires special acknowledgement. The far reaching contributions ranged from technical communicable disease surveillance expertise such as the enhanced surveillance directive posted and disseminated through iPHIS (integrated public health information system) to laboratory and communications support. Yvonne Whitfield and Dean Middleton from the Infectious Diseases Branch, Enteric and Zoonotic Disease Unit, coordinated and conducted teleconferences to create necessary linkages across jurisdictions in facilitating the monitoring and surveillance of events as they unfolded. Special thanks to Director, Marie Muir and Acting Manager, Jim Stone. Karen Hay, Tina Badiani, Karen Johnson, Brenda Lee and Ellen Chan from the Infectious Disease Surveillance Section contributed their expertise. Technical contributions included data entry, updating and detailing the input of iPHIS cases including Pulse Field Gel Electrophoresis results, collaborative input on case definitions, detailed advice on entering cases into iPHIS, as well as case management consultation. The Environmental Health Branch was represented by Brenda Mitchell - Director, Tony Amalfa -Manager, Akbar Ali and Alison Samuel. Assistance was provided in the development of criteria to re-open the restaurant. Kevin Finnerty, Executive Director of the Communications Branch and Andrew Morrison, Communications Coordinator, played key roles in creating efficiency for expediting and facilitating media inquires. The Honourable David Caplan, also visited onsite to provide support and encouragement.

The Ontario Agency for Health Protection and Promotion provided investigative support through teleconference participation.

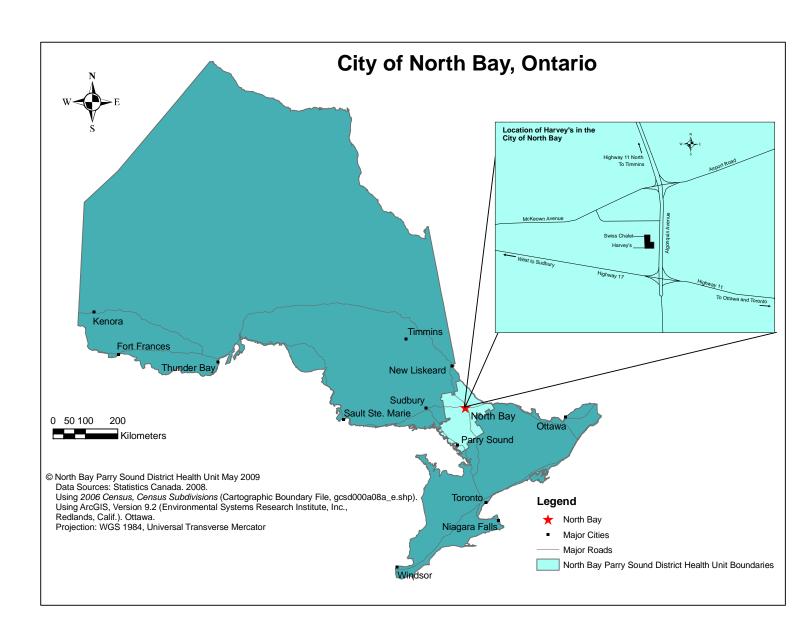


9.0 Appendices

- A: City of North Bay, Ontario and location of Harvey's in the City of North Bay.
- B: Detailed Chronology of Events
- C: Standardized Questionnaire
- D: Questionnaire for Cases in Case Control study
- E. Questionnaire for Controls in Case Control study
- F. Employee Interview Questionnaire
- G. Onion preparation Interview Ouestionnaire
- H. Summary of Environmental Samples from CPHL
- I. Summary of Environmental Samples from CFIA
- J. Harvey's Onion Dicer



Appendix A:
MAP: City of North Bay, Ontario and location of Harvey's in the City of North Bay





Appendix B Detailed chronology of events

Saturday October 11th 2008

- NBPSDHU received notification from the North Bay General Hospital (NBGH) at 11:20am of 5 individuals in Emergency all presenting with bloody diarrhea and cramps.
- The on-call Public Health Inspector (PHI) and the NBGH's Coordinator of Infection Prevention and Control interviewed the symptomatic individuals and completed individual food histories. Stool specimens were collected and were submitted to be screened for *E.coli* by the North Bay General Hospital.
- Symptomatic individuals were isolated to one room in Emergency from other patients.
- An additional PHI was called in to assist with the investigation.
- The NBPSDHU Medical Officer of Health (MOH) was notified of the situation.
- Information gathered from the interviews and food histories were reviewed by the PHIs, Manager and Director of Environmental Health (EH), the Manager of Communicable Disease Control (CDC) program, the Director of Infectious Disease (ID) and the MOH. Additional questions regarding potential exposures were prepared.
- NBPSDHU was notified by the NBGH of two more symptomatic individuals. New cases were interviewed.
- The on-call Ministry of Health and Long-Term Care (MOHLTC) physician was contacted and NBPSDHU was advised that no other *E.coli* cases had been reported.
- The Public Health Agency of Canada (PHAC) was contacted and NBPSDHU was advised that no increased diarrheal illness or *E.coli* cases in Ontario had been reported.
- Mattawa and West Nipissing Hospitals were contacted and they reported no increased presentation of diarrheal illness.
- Walk-in clinics were contacted by the NBGH's Coordinator of Infection Prevention and Control and no increased presentation of diarrheal illness.

Sunday October 12th 2008

- The Emergency Operations Centre (EOC) was activated.
- Walk-in clinics were contacted again. No increase in activity was reported.
- Restaurants identified through food histories were contacted. No complaints had been received.
- In the afternoon, NBPSDHU received notification that a stool sample had tested positive for E. coli O157:H7.
- The outbreak was declared.
- An outbreak questionnaire was prepared to facilitate hypothesis generation. Information including water source, groceries, restaurant\fast food exposures, and attendance at community markers and special events was collected.
- A fact sheet on *E. coli* O157:H7 and an Enteric Precautions Information Sheet were reviewed and provided to symptomatic individuals being discharged from the NBGH.
- Of the 11 symptomatic individuals with preliminary food history information, 9 ate food purchased from Harvey's in North Bay. Burgers were identified as being a common exposure.
- A site visit was made to Harvey's by the MOH, Manager of EH and a PHI. A verbal Section 13 order was issued to the manager of Harvey's by the Manager of EH, and the establishment was closed at 20:45.
- A facility compliance inspection and a HACCP audit relating to hamburgers was conducted by the Manager of EH and a PHI.
- 16 food samples were collected from Harvey's by the NBPSDHU.
- Case definitions were developed.
- Sudbury District Hospital Emergency Department was contacted and NBPSDHU was advised of one laboratory-confirmed case for E. coli and three additional symptomatic cases.
- To determine the scope of the outbreak, the Sudbury and District Health Unit (SDHU) MOH was contacted as well as the MOH for Simcoe Muskoka. Attempts were also made to reach the MOH's for Porcupine, Timiskaming and Algoma health units.
- A Public Health Bulletin (PHB) was sent out to physicians, nurse practitioners, walk-in clinics, emergency departments, infection control practitioners and Telehealth.
- A media release was issued advising of a possible foodborne outbreak of E. coli O157:H7 in North Bay.
- By midnight, 16 symptomatic individuals (including 1 laboratory confirmed E. coli 0157:H7) had been reported



since October 11, 2008. Of these 16 individuals, 14 (87.5%) presented with bloody diarrhea and 2 (12.5%) with non-bloody diarrhea. 13 (81.3%) of the 16 individuals reported eating at Harvey's restaurant in North Bay.

Monday October 13th 2008 (Public Holiday)

- 2nd laboratory-confirmed case *E. coli* O157:H7 reported. 9 more symptomatic individuals (7 with bloody diarrhea) were reported for investigation. All had been exposed to Harvey's food.
- Food samples collected from Harvey's on October 12th driven to Central Public Health Laboratory (CPHL) in Toronto to ensure processing could commence on October 14th.
- The City of North Bay was requested to collect and process bacteriologic samples from the North Bay water distribution system to rule out the possibility of water being a possible source.
- The case history form and outbreak questionnaire was revised to collect specific information on Harvey's purchases such as burger type, condiments, toppings, and other food items. Information on water sources, and groceries, other restaurant\fast food exposures, and special events continued to be asked so as not rule out other possible sources of *E. coli*.
- Audit of Harvey's processes for storage, preparation, and serving of food items identified through preliminary food frequency exposures initiated by Manager of EH and PHIs.
- iPHIS reporting was initiated.
- An alert notice was posted on Canadian Integrated Outbreak Surveillance Centre (CIOSC).
- MOH responded to 2 media calls and conducted an on-camera interview with CTV.
- Media release #2 issued providing an update on the outbreak.
- Updates provided to MOHLTC.
- Case definition broadened to include non-bloody diarrhea.
- Media releases, PHB, and data sheets emailed to alPHa list serve.
- Written copy of the closure order provided to the owner/operator of Harvey's North Bay. MOH met with the President of Harvey's to provide an update on the investigation.
- PHIs assigned to respond to calls from the public.

Tuesday October 14th 2008

- 7 additional cases were laboratory-confirmed for *E. coli* O157:H7, bringing the total to 9 confirmed cases. One of the 9 laboratory-confirmed cases was from the Sudbury and District Health Unit area.
- 27 new symptomatic individuals (17 with bloody diarrhea) reported. 52 symptomatic individuals reported for investigation since October 11th, 2008.
- The City of North Bay reported 14 municipal water sample results as negative for *E. coli*.
- 1st MOHLTC lead teleconference held (other attendees: Canadian Food Inspection Agency (CFIA) and Provincial Infectious Diseases Advisory Committee (PIDAC).
- NBPSDHU exclusion guidelines for food handlers, child care workers and health care providers were put in place.
- Media advisory # 1 issued announcing the 1st media conference.
- Media release #3 issued. Harvey's restaurant was named in the release.
- The 2nd PHB was distributed.
- First media conference was held with the MOH.
- Reception hours were extended to 19:00 hrs.
- Public Service Announcement issued announcing expanded Health Unit phone line hours.
- The need for a Field Epidemiologist was identified.
- Confirmed, probable and suspect case definitions revised under consultation from MOHLTC.

Wednesday October 15th 2008

- 5 additional cases laboratory-confirmed for *E. coli* O157:H7, bringing the total to 14.
- 34 new symptomatic individuals reported. 86 symptomatic individuals reported for investigation since October 11th, 2008.
- Epidemiological analysis identified dates of onset range from October 4th to 13th. Exposure dates for those with single exposures (multiple exposures excluded) were October 6th to 8th. Top 4 burger condiments were lettuce, onions, cheese, and tomato.
- An Enhanced Surveillance Directive was posted on iPHIS.



- 2nd MOHLTC teleconference held (other attendees: CFIA, CPHL, PHAC, SDHU).
- CFIA commences food safety and trace-back investigation.
- Media release #4 issued. Confirmation that drinking water is not the source and prevention of secondary transmission information provided.
- Media conference #2 was held with the MOH.

Thursday October 16th 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 15.
- 4 other health units investigating cases linked to the outbreak (SDHU, Hastings Prince Edward, Timiskaming, and Porcupine).
- 28 new symptomatic individuals reported for investigation. 114 symptomatic individuals reported for investigation since October 11th, 2008.
- 1st NBPSDHU Epidemiologic Summary released to investigative team, PHAC, MOHLTC, CPHL and CFIA.
- 3rd MOHLTC lead teleconference held.
- Field Epidemiologist from the PHAC's Canadian Field Epidemiology Program arrived.
- Results received from CPHL on 8 of the 16 food samples collected on October 12th, 2008. All (4 burgers, 1 mayonnaise, 1 pickles, 1 peppers, and 1 tomatoes) were negative for *E.coli*.
- A second batch of 15 food samples submitted to CPHL for testing by NBPSDHU.
- 1st epidemiologist teleconference was held with investigating health units, PHAC, and MOHLTC.
- Stool sample kits distributed to all staff and management employed at Harvey's and Swiss Chalet.
- MOH conducted radio interview with CBC.
- Media release #5 issued. Update and prevention of secondary transmission information provided for public and "high risk individuals" (i.e. those currently employed to handle food or provide child or patient care).
- Media conference #3 held with the MOH.

Friday October 17th 2008

- 7 additional cases laboratory-confirmed for *E. coli* O157:H7, bringing the total to 22.
- 36 new symptomatic individuals reported. 150 symptomatic individuals reported for investigation since October 11th, 2008.
- 4th MOHLTC lead teleconference held.
- Food line listing received from CPHL via MOHLTC 16 of 31 food samples tested and all negative for *E. coli* O157:H7.
- Stool kits made available at the NBGH Emergency.
- Stool kits provided at NBPSDHU for "high risk" individuals who require 2 negative stool samples (24 hrs apart) in order to return to work.
- 13 stool samples from Harvey's / Swiss Chalet employees sent to CPHL for testing.
- A Q&A on *E.coli* was posted to the NBPSDHU website.
- Staffing put in place for the weekend.
- Case history form revised in order to better capture secondary transmission cases.
- Questionnaire developed to interview Harvey's & Swiss Chalet employees and management.
- Media release #6 issued. Update provided.
- Media conference #4 held by MOH.

Saturday October 18th 2008

- 2 additional cases laboratory-confirmed for *E. coli* O157:H7, bringing the total to 24.
- 2 more health units (Toronto & Simcoe Muskoka) involved in the outbreak; 6 in total.
- 8 new symptomatic individuals reported. 158 symptomatic individuals reported for investigation since October 11th, 2008.
- Interviewing of Harvey's and Swiss Chalet employees commenced (76 to be interviewed).
- 9 more stool samples from Harvey's / Swiss Chalet employees sent to CPHL for testing; bringing total to 22.
- Media release #7 issued. Screening of restaurant staff announced.
- MOH completed interview with Toronto Star.
- Preliminary PFGE results were received for the first 3 laboratory-confirmed cases. 6 of the 7 had a common



pattern.

■ Media advisory #2 sent announcing media conference on Monday, Oct 20 at 14:00

Sunday October 19th 2008

- 3 additional cases laboratory-confirmed for *E. coli* O157:H7 and 1 laboratory-confirmed secondary; bringing the total to 28 laboratory-confirmed cases (including 1 secondary case). 3 of the 28 laboratory-confirmed cases reside outside of NBPSDHU area.
- 10 new symptomatic individuals reported. 168 symptomatic individuals reported for investigation since October 11th, 2008; 115 (68.5%) meet outbreak case definitions.
- 2nd NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- Media release #8 issued.

Monday October 20th 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 27 laboratory-confirmed and 1 secondary laboratory-confirmed.
- 23 new symptomatic individuals reported. 191 symptomatic individuals reported for investigation since October 11th, 2008; 119 (62.3%) meet outbreak case definitions.
- Confirmation of PFGE pattern ECXAI.0017 / ECBMI.002. Pattern identical to the outbreak in Chatham Windsor, Ontario. Represents 1.66% of patterns in Centers of Disease Control database in the United States.
- Audit of processes for storage, preparation, and serving of food items identified through the epidemiological investigation continues by Manager of EH.
- Food samples submitted by CFIA tested negative for *E.coli*. Trace back for lettuce and beef underway.
- 5th MOHLTC lead teleconference held.
- 3rd NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- 18 more stool samples from Harvey's / Swiss Chalet employees sent to CPHL for testing; bringing total to 40.
- 3rd PHB sent.
- Teleconference held with Illinois, Michigan, USDA, CFIA, PHAC to compare investigative findings to date.
- Media release #9 issued.
- Media conference # 5 was held by MOH.

Tuesday October 21st 2008

- 7 additional cases laboratory-confirmed for *E. coli* O157:H7, bringing the total to 34 laboratory-confirmed and 1 secondary laboratory-confirmed. A total of 8 health units involved in the investigation.
- 23 new symptomatic individuals reported. 214 symptomatic individuals reported for investigation since October 11th, 2008. 124 (57.9%) meet outbreak case definitions.
- 6th MOHLTC lead teleconference held.
- 4th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- Samples sent from CPHL to in Centre of Disease Control database in the United States for MLVA analysis.
- Case control study initiated.
- Media release # 10 issued. Investigation update and tips on prevention of secondary transmission provided.
- Local media conference #6 was held with the MOH.
- MOH held first province-wide media teleconference.
- Media Release # 11 issued. Notification of extended hours to provide information on *E. coli*.

Wednesday October 22nd 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 35 laboratory-confirmed and 1 secondary laboratory-confirmed.
- 19 new symptomatic individuals reported. 233 symptomatic individuals reported for investigation since October 11th, 2008. 129 (55.4%) meet outbreak case definitions.
- 2nd PHAC Field Epidemiologist arrived.
- 7th MOHLTC lead teleconference held.
- 5th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- 36 of the 76 employees interviewed.
- Call centre activated to receive calls from controls.



- Media release # 12 issued. Investigation update and tips on prevention of secondary transmission provided.
- 7th local media conference held by MOH.
- MOH held 2nd province-wide media teleconference.

Thursday October 23rd 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 36 laboratory-confirmed and 1 secondary laboratory-confirmed.
- 12 new symptomatic individuals reported. 245 symptomatic individuals reported for investigation since October 11th, 2008; 161 (65.7%) meet outbreak case definitions.
- 40 controls identified for case-control study.
- 2nd stool sample result received for 10 employees; all negative for *E. coli* O157:H7.
- 8th MOHLTC lead teleconference held.
- 6th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants
- 4th PHB sent.
- Media release # 13 issued. Investigation update and announcement of HUS case. Tips on prevention of secondary transmission and *E.coli* provided.
- Local media conference #8 held by MOH.
- 3rd Provincial media teleconference held by MOH.
- 3rd Media advisory sent with new phone number for media teleconference.

Friday October 24th 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 36 laboratory-confirmed and 1 secondary laboratory-confirmed.
- 2 new symptomatic individuals reported. 247 symptomatic individuals reported for investigation since October 11th, 2008.
- 2nd stool sample result received for 12 employees; bringing total to 20 employees with 2 results negative for *E. coli* O157:H7.
- 9th MOHLTC lead teleconference held.
- 7th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- Food line listing received from CPHL via MOHLTC 36 of 46 food samples tested and all negative for *E. coli* O157:H7.
- 2nd stool sample result received for 12 employees; bringing total to 20 employees with 2 results negative for *E. coli* O157:H7.
- Media release # 14 issued. Investigation update and tips on prevention of secondary transmission provided. Requirements for return to work after being ill, information on *E.coli* and HUS also provided. The public notified that the Call Centre is closed. Thanked the public for calling in to assist in the investigation.
- Local media conference # 9 held by MOH.
- MOH held provincial media teleconference #4.
- Media release # 15 issued. Health Unit phone lines open over weekend for *E. coli* related questions.
- 4th Media advisory sent announcing media conference and teleconferences set for Monday.

Saturday October 25th 2008

- 11 new symptomatic individuals reported. 258 symptomatic individuals reported for investigation since October 11th, 2008.
- Radio advertisements focusing on spread of infection & not to go to work if symptomatic are initiated.
- Health unit open to accept stool samples.

Sunday October 26th 2008

- 5 new symptomatic individuals reported. 263 symptomatic individuals reported for investigation since October 11th, 2008.
- Health unit open to accept stool samples.

Monday October 27th 2008



- 6 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 42 laboratory-confirmed and 1 secondary laboratory-confirmed. One of the additional cases confirmed to be an asymptomatic restaurant employee.
- 9 new symptomatic individuals reported. 272 symptomatic individuals reported for investigation since October 11th, 2008.
- 8th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- 10th MOHLTC lead teleconference held.
- Minister of Health and Long-Term Care, visited the NBPSDHU.
- 74 of the 76 employees interviewed.
- 190 individuals interviewed by PHNs for case-control study (58 confirmed and probable cases and 132 controls).
- Preliminary analysis of case-control study indicates Spanish onions as the most significant food item.
- Received laboratory results from Harvey's independent testing all negative for *E. coli* O157:H7.
- Media release # 16 issued. Investigation update and tips on prevention of secondary transmission provided. Requirements for return to work after being ill, information on *E.coli* and HUS also provided.
- Local media conference # 10 held by MOH.
- Provincial media teleconference # 5 held by MOH.
- 5th Media advisory announcing daily media conferences the rest of the week.

Tuesday October 28th 2008

- 1 additional secondary case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 42 laboratory-confirmed and 2 secondary laboratory-confirmed.
- 3 new symptomatic individuals reported. 275 symptomatic individuals reported for investigation since October 11th, 2008; 201(73.1%) meet outbreak case definitions.
- 2nd stool sample result received for 9 employees; bringing total to 29 employees with 2 results negative and 1 positive for *E. coli* O157:H7.
- 9th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants
- Confirmation of results from the CDC on the MLVA typing of 11 of 13 isolates received. Results show all 9 North Bay outbreak isolates were unrelated by MLVA to the Michigan, U.S. outbreak strain. However, 2 isolates we sent from the Chatham Windsor, Ontario outbreak were related.
- Re-interviewing of cases who reported eating Swiss Chalet was initiated by PHNs using a Swiss Chalet specific menu.
- Media release # 17 issued. Investigation update and tips on prevention of secondary transmission provided. Requirements for return to work after being ill, information on *E. coli* and HUS also provided.
- MOH held local media conference # 11.
- 6th provincial media teleconference held.
- 6th Media advisory cancelled all media conferences until Fri. Oct. 31, 2008.

Wednesday October 29th 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 43 laboratory-confirmed and 2 secondary laboratory-confirmed.
- 2 new symptomatic individuals reported. 277 symptomatic individuals reported for investigation since October 11th, 2008; 207 (74.7%) meet outbreak case definitions.
- 2nd stool sample result received for 20 employees; bringing total to 49 employees with 2 results negative and 1 positive for *E. coli* O157:H7.
- 10th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants
- 11th MOHLTC lead teleconference held.
- Asymptomatic laboratory confirmed restaurant employee re-interviewed.
- 73 of 76 employee interviews complete.
- Media release # 18 issued. Investigation update and tips on prevention of secondary transmission provided.
- 1st PHAC Field Epidemiologist leaves North Bay.

Thursday October 30th 2008



- 2 additional cases laboratory-confirmed for *E. coli* O157:H7. 1 laboratory-confirmed case removed from outbreak due to having a non-matching PFGE result and 1 re-categorized due to a false positive lab result); bringing the total to 43 laboratory-confirmed and 2 secondary laboratory-confirmed.
- 2 new symptomatic individuals reported. 279 symptomatic individuals reported for investigation since October 11th, 2008; 212 (76%) cases meet outbreak case definitions.
- 2nd stool sample result received for 5 employees; bringing total to 54 employees with 2 results negative and 1 positive for *E. coli* O157:H7.
- 11th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- CPHL reported that of 69 food samples collected, 49 had been processed and were negative for *E.coli* O157:H7. Protective gloves came back negative for *E.coli* O157:H7.
- Further food samples including mesh onion bag sent by NBPSDHU for testing.
- Teleconference to discuss the restaurant re-opening criteria was held with PHAC.
- Media release # 19 issued. Investigation update and tips on prevention of secondary transmission provided.
- 7th Media advisory cancelled Friday's media conferences.

Friday October 31st 2008

- 1 additional case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 44 laboratory-confirmed and 2 secondary laboratory-confirmed.
- 7 new symptomatic individuals reported. 286 symptomatic individuals reported for investigation since October 11th, 2008; 213 (74.5%) meet outbreak case definitions.
- 2nd stool sample result received for 2 employees; bringing total to 56 employees with 2 results negative and 1 positive for *E. coli* O157:H7.
- Section 22 orders issued on restaurant employees refusing to supply stool samples.
- 12th MOHLTC lead teleconference held.
- 12th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- CFIA advised the NBPSDHU that their food sampling at the facility was completed.
- NBPSDHU provided approval to the operator to discard food items on site.
- Media release # 20 issued. Investigation update and tips on prevention of secondary transmission provided.
 Notification that the Health Unit will be returning to normal hours over the weekend.

Monday November 3rd 2008

- 3 additional cases laboratory-confirmed for *E. coli* O157:H7, bringing the total to 46 laboratory-confirmed and 3 secondary laboratory-confirmed.
- 7 new symptomatic individuals reported. 293 symptomatic individuals reported for investigation since October 11th, 2008; 215 (73.4%) meet outbreak case definitions.
- Discarding of food and other items at Harvey's initiated.
- 13th MOHLTC lead teleconference held.
- 13th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants
- CPHL reported that of 73 food samples collected between October 14th and October 31st, 69 had been processed and were negative for *E. coli* O157:H7.
- 75 of 76 employee interviews complete.
- Media release # 21 issued. Investigation update and tips on prevention of secondary transmission provided.
- Radio ads on *E. coli* and the prevention of transmission initiated.

Tuesday November 4th 2008

- 302 symptomatic individuals reported for investigation since October 11th, 2008; 219 (72.5%) meet outbreak case definitions.
- 2nd stool sample result received for 3 employees; bringing total to 59 employees with 2 results negative and 1 positive for *E. coli* O157:H7.



- Revised case history form with additional questions related to other outbreaks occurring in Ontario put into circulation.
- Teleconference held with CFIA, PHAC, and Health Canada to finalize the criteria for re-opening of Harvey's.
- Discarding of food and other items at Harvey's completed.
- Cogeco interview held with the NBPSDHU Occupational Health Nurse on hand washing.

Wednesday November 5th 2008

- 303 symptomatic individuals reported for investigation since October 11th, 2008; 224 (73.9%) cases meet outbreak case definitions.
- 14th NBPSDHU Epidemiologic Summary released to investigative team and MOHLTC teleconference participants.
- 14th MOHLTC lead teleconference held.
- Media release # 22 issued. Investigation update and tips on prevention of secondary transmission provided.

Thursday November 6th 2008

- Interviews with employees involved with onion preparation commenced.
- Rescind order delivered to Harvey's owner / operator.
- Disinfecting and cleaning of Harvey's commenced. Process overseen by NBPSDHU PHI.

Friday November 7th 2008

- 1 more case laboratory-confirmed for *E. coli* O157:H7, bringing the total to 47 laboratory-confirmed and 3 secondary laboratory-confirmed.
- 2nd stool sample result received for 5 employees; bringing total to 64 employees with 2 results negative and 1 positive for *E. coli* O157:H7.
- 2nd PHAC Field Epidemiologist leaves North Bay.

Saturday November 8th 2008

• Food handler training for Harvey's employees conducted by NBPSDHU PHIs.

Sunday November 9th 2008

■ Food handler training for Harvey's employees conducted by NBPSDHU PHIs.

Monday November 10th 2008

- MOH meeting with President of Harvey's.
- 2nd stool sample result received for 5 employees; bringing total to 69 employees with 2 results negative and 1 positive for *E. coli* O157:H7.
- 15th MOHLTC lead teleconference held.
- Epidemiology teleconference held to determine final case definitions.
- NBPSDHU Director of EH rescinds the October 12, 2008 closure order.
- EOC disbanded.
- 8th Media advisory sent advising of media conference and teleconference on Nov. 11.

Tuesday November 11th 2008

- Media release # 23 issued. MOH announces that the closure order on Harvey's restaurant has been lifted.
- Lunch time reception hours discontinued.
- 12th Media conference held with MOH.
- 6th provincial media teleconference held by MOH.

Wednesday November 12th 2008

- 310 symptomatic individuals reported for investigation since October 11th, 2008; 230 (74.2%) meet outbreak case definitions.
- Harvey's and Swiss Chalet re-open for business.
- Outbreak case definitions revised and circulated.
- 1st de-escalation session provided for staff.



Thursday November 13th 2008

- Teleconference held with MOHLTC, CFIA, PHAC and OHPPA to discuss hypotheses.
- 2nd stool sample result received for 3 employees; bringing total to 72 employees with 2 results negative and 1 positive for *E. coli* O157:H7. Remaining samples were received on November 17th and 24th.
- 2nd de-escalation session provided for staff.

Friday November 21st 2008

■ MOH declared the outbreak over. MOHLTC notified.



Appendix C Standardized questionnaire

CALL ATTEMPTS STATUS Date Inspector Interview If ves: Left No To call Meets Case Date Inspector Initials (FL) Date & time to call back (24:00)(first & last name) Interview with: back Definition (yyyy/mm/dd) (yyyy/mm/dd) complete Y N Client Proxy Y N Y N N Y N Client Proxy \Box Y N Client Proxy Complaint # (format): iPHIS Outbreak # (format): Case Id # (format): CASE DEMOGRAPHICS First name: ☐ Male ☐ Female Parental Consent: Last name: DOB (5555/mm/dd): N/A Y Y Home Ph: () Work Ph: (Cell Ph: (Other Ph: () Prefer: H W C Other Address at time of illness Mail: Y N Unit # - House # - Street name: Postal Code (L#L#L#): If not residential - Name of place: City: Permanent address (if not " as above" complete address details below) As above Different Unit # - House # - Street name: Postal Code (L#L#L#): City: Mail: Y N Mailing Address (if "No" in above sections, complete mailing address below) Unit # - House # - Street name or PO BOX #: City: Postal Code (L#L#L#): If "No" in above sections then complete mailing address PROXY DETAILS Male Female Last name: First name: Relationship to case: ☐ Parent ☐ Other family member ☐ Spouse/partner ☐ Other Prefer: H W C Other Home Ph: (Work Ph: () Cell Ph: (Cottage/Other Ph: (PLACE OF EMPLOYMENT AND/OR STUDIES Employed: Y N Student: Y N Daycare: N/A Y Y N Place of employment: Institution name: ☐ Home-based ☐ Centre-based Daycare name (or provider): City: $High risk^1 : Y \square N \square$ City:



SIGNS & SYMPTOMS: Have you experienced any of the following symptoms (use case definition) in the past (use suspected/known incubation period) hours?									
Intoxication:		Enteric Infect		Generalized Infections		Localized Infecti	ons	Neurological Infections	
Nausea*:	YN	Abdominal cra	mps* Y N	Headache	Y	Ear	Y	Blurred vision	Y
Vomiting*:	Y N	Diamhea*	Y N	Malaise	Y	Eye		Coma	Y
Anemia:	Y	# times/d		Cough	Y	Itching		Delirium	Y
Bloating:	Y	- Bloody	Y N	Edema	Υ	Mouth		Dizziness	Y
Burning sensation	Y	- Greasy	Y N	Jaundice	Y	Rash	Υ□	Double vision	Y
Cyanosis	Υ	- Mucoid		Lack of appetite	Y	Skin lesion	Υ□	Irritability	Y
Dehydration	Υ□	- Watery	Y N	Museular aching	Υ	Pneumonia	Y□	Numbness	Υ
Excessive salivation	Y	Fever*	Y□ N□	Perspiration	Y			Paralysis	Y
Flushing	Υ□	Temp (°C	-	Stiff neck joints	Y			Difficulty in:	
Foot/wrist drop	Y	Chills	Y	Swollen lymph nodes	Y			Swallowing	Y
Insomnia	Y	Constipation	Y□ Y□	Weakness	Y□ Y□			Speaking	Y
Metallic taste	Υ□	Tenesmus	Y	Decreased urine output	Υ			Breathing	$Y \square$
Pallor	Y			Pain in back/kidney	Y			Tingling	Y
Pigmentation	Υ□								
Prostration	Υ□								
Scaling of skin	Υ□								
Soapy/salty taste	Υ□								
Thirst	Y								
Weight loss	Y								
White bands on fingemails	Y								
Known allergies or intolerances:	Y N If	es, specify:		Underlying illness v symptoms: Y ☐ 1		uld cause similar	If yes, specify:		
First Symptom Onset (X)	Common Source I	Event (Y)	Incubation Period (Z)	Symptom Status			Medi	cations	
Date (1333/mm/dd):	Suspected event: Y		If Yes to suspected event:	On-going Recovered		Prescribed: Y	N	Over the counter: Y N	
	If Yes:			If Recovered:		Start date (3333)/m	m/dd):	Start date (3333/mm/dd):	
Time (24:00):	Date (3333/mm/dd):		Z = (hrs)	Date (1333/mm/dd):					
				Time (24:00):		End date (3333/m)	n/dd):	End date (1333/mm/dd):	
	Time (24:00):			Duration = (h	s)				
			Calculation:	Calculation:	-	Name(s):		Name(s):	
			Z = Y(date, time) - X(date,	Duration = X(date.time) -					
			time)	Recovery(date, time)					
	1		*	receivery autre, time)		1			



Ask if these symptoms occurred, even if not mentioned in interview

MEDICAL TREATMENT AND S	PECIMEN	COLLECT	ION												
Hospital / ER			Fam	ily Doctor	Walk-In Clinic		Collection of	f previous s	pecimens	I	Results			Details (e.g. Pa	thogen):
Visit: Y N			Visit	: Y N]		Blood: Y	N		[Confirme	d			
Date (yyyy/mm/dd):			D	ate (yyyy/n	um/dd):		Date (3333)/n	mm/dd):			Presumpt	ive			
Time (24:00):			T	ime (24:00)	=		Setting: Family Doctor Hospital Ne		Suspect Negative						
Hospital:	City:		D	octor's nam	ie:				Confirme						
			C	ity:			Date (3333)/n	nm/dd):			Presumpt	ive			
Admitted to hospital: Y N							Setting: Fan	nily Doctor	☐ Hospita	1 🗆	Suspect Negative				
Date (yyyy/mm/dd):							Vomitus: Y	N			Confirme				
Discharge date (yyyy/nm/dd):							Date (3333/n	nm/dd):			Presumpt	ive			
							Setting: Fan	nily Doctor	☐ Hospita	1 🗆	Suspect Negative				
NBPSDHU Specimen Collection														<u> </u>	
Are you willing to provide a sample? Specimen Type Stool		Туре	Spec	Specimen # Date		Date (Collected (1993	/mm/dd):	Results			Details	e.g. Pathog	gen):	
								Confi							
77 D R A D N/A D	☐ Blood ☐ Vomitu								Presu	mptive					
Yes Refuse N/A	Vomitu	15							Suspe	tive					
ADDITIONAL EXPOSURE INFO	RMATION	V													
Previous Exposure		st Name			First Name			Contact S	etting				Date(s) (yy	yy/mm/dd):	
Have you been in contact with anyon															
work/school/home) with bloody diam OR diamhea 3-4 times/day in 10 days													-		
before you got sick?: Y□ N□															
Recently attended events / gatherin	ngs	Date	e(s) (уууу/т	n/dd			# Persons in	Attendanc	e		# i	ll with sp	ecified symp	toms	
Travel: *In the 10 days before you															
Travel ?* Y N	got sick \ st		nencing sym es, dates (yvs	<u>• </u>							/	e travel f			
Water use: *In the 10 days before:	!										(36	e traver i	orm)		
Recreational water use?* Y N		v / started ex	periencing		tes (vvvv/mm/dd)					If yes, loc	ation:				
		stream lake	e etc)?*												
Ingestion of water from improtected sources (e.g. stream, lake, etc)?* If yes, dates (Yes, dates (yyyy/mm/dd): If yes, location:				ation:	on:							
Home water source:				If private,	specify treatment	type:								ogical water test r	esults:
Municipal Private (i.e. drilled	l well. dug w	vell, surface v	water)	I						Test date	(yyyy/mm/c	id):	Te	st result:	



FOOD & DRINK HISTORY									
Do you have any special dieta	ry requirements? Y N	If yes, list:							
Day of illness	Date (yyyy/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks			
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):				
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :			
Food:	Food:	Food:	Food:	Food:	Food:	Food:			
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
Water:	Water:	Water:	Water:	Water:	Water:	Water:			
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private			
Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown			
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N			
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:			
		-	-						
Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y□ N□			
Day before illness	Date (1333y/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks			
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):				
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :			
Food:	Food:	Food:	Food:	Food:	Food:	Food:			
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
Dilliks.	Drinks.	Dilliks.	Dimes.	Dilliks.	Dilliks.	Dillies.			
***	***	Water:	Water:	. Water:	Water	Water			
Water:	Water:								
☐ Bottle ☐ Private	Bottle Private	Bottle Private	Bottle Private	Bottle Private	Bottle Private	Bottle Private			
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown			
Sample available: Y□ N□	Sample available: Y□ N□	Sample available: Y□ N□	Sample available: Y□ N□	Sample available: Y N	Sample available: Y□ N□	Sample available: Y□ N□			
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:			
				·					
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N			



^{2.} If food was prepared outside the home, indicate the place where it was prepared

FOOD & DRINK HISTORY continued									
Two days before illness	Date (yyyy/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks			
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):				
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :			
Food:	Food:	Food:	Food:	Food:	Food:	Food:			
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
Water:	Water:	Water:	Water:	Water:	Water:	Water:			
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private			
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown			
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N			
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:			
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N			
Three days before illness	Date (1333y/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks			
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):				
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :			
Food:	Food:	Food:	Food:	Food:	Food:	Food:			
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
Water:	Water:	Water:	Water:	Water:	Water:	Water:			
☐ Bottle ☐ Private	☐ Bottle ☐ Private	Bottle Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private			
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	Municipal Unknown	Municipal Unknown	☐ Municipal ☐ Unknown			
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N			
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:			
			-						
Sample collected: Y N	Sample collected: Y N	Sample collected: Y \ \ \ \ \	Sample collected: Y N						



^{2.} If food was prepared outside the home, indicate the place where it was prepared

FOOD & DRINK HISTORY continued									
Four days before illness	Date (yyyy/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks			
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):				
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :			
Food:	Food:	Food:	Food:	Food:	Food:	Food:			
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
Water:	Water:	Water:	Water:	Water:	Water:	Water:			
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private			
Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown			
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N			
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:			
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N			
Five days before illness	Date (уууу/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks			
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):				
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :			
Food:	Food:	Food:	Food:	Food:	Food:	Food:			
2.1	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:			
		ł		·		l			
Water:	Water:	Water:	Water:	Water:	Water:	Water:			
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	Bottle Private	Bottle Private			
☐ Municipal ☐ Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown			
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N			
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:			
				ļ					
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N			



^{2.} If food was prepared outside the home, indicate the place where it was prepared

Six days before illness	Date (1333/mm/dd):					
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :
Food:	Food:	Food:	Food:	Food:	Food:	Food:
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Water:	Water:	Water:	Water:	Water:	Water:	Water:
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private
☐ Municipal ☐ Unknown	Municipal Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	Municipal Unknown	☐ Municipal ☐ Unknown
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N
Seven days before illness	Date (уууу/mm/dd):					
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :
Food:	Food:	Food:	Food:	Food:	Food:	Food:
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Water:	Water:	Water:	Water:	Water:	Water:	Water:
☐ Bottle ☐ Private ☐ Municipal ☐ Unknown	☐ Bottle ☐ Private ☐ Municipal ☐ Unknown	☐ Bottle ☐ Private ☐ Municipal ☐ Unknown	☐ Bottle ☐ Private ☐ Municipal ☐ Unknown	☐ Bottle ☐ Private ☐ Municipal ☐ Unknown	☐ Bottle ☐ Private ☐ Municipal ☐ Unknown	☐ Bottle ☐ Private ☐ Municipal ☐ Unknown
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N

2. If food was prepared outside the home, indicate the place where it was prepared



FOOD SAMPLES						
Food Submitted	Date of meal (5555/mm/dd)	Type of meal	Date Collected (5555/mm/dd)	Date Sent for Testing (3333/mm/dd)	Specimen #	Results
		☐ Breakfast ☐ Pre-lunch snack ☐ Lunch ☐ Post-lunch snack ☐ Dinner ☐ Dessert ☐ Post-dinner snack				
		☐ Breakfast ☐ Pre-lunch snack ☐ Lunch ☐ Post-lunch snack ☐ Dinner ☐ Dessert ☐ Post-dinner snack				
		☐ Breakfast ☐ Pre-lunch snack ☐ Lunch ☐ Post-lunch snack ☐ Dinner ☐ Dessert ☐ Post-dinner snack				
		☐ Breakfast ☐ Pre-lunch snack ☐ Lunch ☐ Post-lunch snack ☐ Dinner ☐ Dessert ☐ Post-dinner snack				



 X^1 = Use the suspected/known incubation period

CASE QUESTIONNAIRE - REVISED FOO	DD HISTORY							
QUESTION	RESPONSE 1		RESPONSE 2		RESPONSE 3			
Did you eat at Harvey's/Swiss Chalet on Algonquin Ave in North Bay between September 22 nd and October 12 th ?	☐ Y; ☐ N; ☐ Can't Rem	Y; N; Can't Remember		☐ Y; ☐ N; ☐ Can't Remember		☐ Y; ☐ N; ☐ Can't Remember		
a. If yes: On what date(s)	Date (Y-M-D):	Time (24:00):	Date (Y-M-D):	Time (24:00):	Date (Y-M-D):	Time (24:00):		
b. Location	☐ In-store; ☐ Drive-thru		☐ In-store; ☐ Drive-thru	-	☐ In-store; ☐ Drive-thru	☐ In-store; ☐ Drive-thru		
c. What did you order:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger with cheese bacon Angus burger: Double Burger: Double original bacon cheese burger Double original cheeseburger Double original cheeseburger Cheeseburger Bouble original cheeseburger Cother burger / sandwich Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Other: Hot dog Chicken strips Salad: Entrée garden salad Entrée chicken salad Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger with cheese Double Burger: Double original bacon cheese burger Double original cheeseburger Double original cheeseburger Cother burger / sandwich Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Salad: Entrée garden salad Entrée chicken salad Other: Hot dog Chicken strips Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese & bacon Angus burger with cheese burger Double Burger: Double original bacon cheese burger Double original cheeseburger Double original cheeseburger Cother burger / sandwich: Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Salad: Entrée garden salad Entrée chicken salad Other: Hot dog Chicken strips Sides: French fries Onion rings Poutine Chicken Soup Other, specify:		
What was on the burger?	☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayonnaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:		☐ Hot peppers; ☐ BBQ sauce	☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayonnaise; ☐ Mustard; ☐ Relish;		☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayonnaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:		
What was in the salad:	☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify.			
3. What dressing / Dipping Sauces / Gravy:	☐ None ☐ Gravy; Dipping Sauce:		☐ None ☐ Gravy; Dipping Sauce:		☐ None ☐ Gravy; Dipping Sauce:			



CASE QUESTIONNAIRE – REVISED FOOD HISTORY							
QUESTION	RESPONSE 1		RESPONSE 2		RESPONSE 3		
	□ BBQ dipping sauce; □ Ho □ Sweet n' sour dipping sa □ Dressing: □ Caesar; □ Balsamic; □ As Italian; □ Other, specify:	uce; Plum sauce;	□ BBQ dipping sauce; □ Ho □ Sweet n' sour dipping sa □ Dressing: □ Caesar; □ Balsamic; □ As Italian; □ Other, specify:	uce; Plum sauce;	□ BBQ dipping sauce; □ Honey mustard dipping sauce; □ Sweet n' sour dipping sauce; □ Plum sauce; □ Dressing: □ Caesar; □ Balsamic; □ Asian Sesame; □ Ranch; □ Italian; □ Other, specify:		
d. What drinks were consumed:	☐ No drink; ☐ Milk; ☐ Milk ☐ Root beer; ☐ Lipton lemon juice; ☐ White milk; ☐ Chocc ☐ Seven up; ☐ Bottled water;	brisk ice-tea; 🔲 OJ; 🔲 Apple olate milk; 🔲 Coffee; 🔲 Tea;	☐ No drink; ☐ Milk; ☐ Milk ☐ Root beer; ☐ Lipton lemon juice; ☐ White milk; ☐ Chocc ☐ Seven up; ☐ Bottled water;	brisk ice-tea; OJ; Apple blate milk; Coffee; Tea;			
e. Did you eat part of someone else's meal?	☐ Y; ☐ N If yes, provide details:		☐ Y; ☐ N If yes, provide details:		☐ Y; ☐ N If yes, provide details:		
OTHER WELL CONTROLS							
Did you eat at Harvey's \ Swiss Chalet with anyone else?	Name:	Contact #:	Name:	Contact #:	Name:	Contact #:	



E COLI OUTBREAK QUESTIONNAIRE - 2008/10/13

	e corrocibite in Qui	3311314141111E 2000/10/	
QUESTION	RESPONSE		
Did you eat a hamburger (other than Harvey's) in the two weeks before you got sick (14 days)?	Y□ N□ Can't Remember □	1	
a. If yes: On what date(s)	Date (Y-M-D):	Date (Y-M-D):	Date (Y-M-D):
b. Where was it purchased?		☐ Harvey's ☐ Other, specify:	☐ Harvey's ☐ Other, specify:
c. What type of burger was it?	Beef ☐ Chicken ☐ Vegetable ☐ Other ☐ specify:	Beef ☐ Chicken ☐ Vegetable ☐ Other ☐ specify:	Beef ☐ Chicken ☐ Vegetable ☐ Other ☐ specify:
d. What was on the burger?	Lettuce Tomatoes Onions Cheese Pickles BBQ sauce Ketchup Mayonnaise Other, specify:	Lettuce Tomatoes Onions Cheese Pickles BBQ sauce Ketchup Mayonnaise Other, specify:	Lettuce Tomatoes Onions Cheese Pickles BBQ sauce Ketchup Mayomaise Other, specify:
e. Did anyone else eat with you	Y N Can't Remember	Y N Can't Remember	Y N Can't Remember
f. Who else ate with you?	Name: Contact details:	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Contact details:	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details:
Did you eat pizza in the two weeks (14 days) before you got sick?	Y N Can't Remember		
a. If yes: On what date(s)	Date (Y-M-D):	Date (Y-M-D):	Date (Y-M-D):
b. Where was it purchased?	☐ Topper's ☐ Little Caesar's ☐ Other, specify:	☐ Topper's ☐ Little Caesar's ☐ Other, specify:	☐ Topper's ☐ Little Caesar's ☐ Other, specify:
c. What was on the pizza?			
d. Did anyone else eat with you	Y□ N□ Can't Remember	Y□ N□ Can't Remember	Y N Can't Remember
e. Who else ate with you?	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name:	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name:
f. What else did you eat with the pizza?			



E COLI OUTRREAK OUESTIONNAIRE - 2008/10/13 (Continued)

	COLI OCI BREAR QUESTIONVAIRE - 2000/10/13 (Continued)						
QUESTION	RESPONSE						
4. Did you shop at Sobey's in the 14 days before you got sick?	Y□ N□ Can't Remember □						
If yes:	Date (Y-M-D):	Date (Y-M-D):	Date (Y-M-D):				
	Fruit: Y N If yes, specify:						
	Vegetables: Y N If yes, specify:						
	Lettuce: Y N N If yes: Pre-bagged Pre-packaged deli meats: Y N						
	If yes, specify:						
	Deli-counter meats: Y NI If yes, specify:						
	Other meats: Y N If yes, specify:						
Did you eat roast pork in	Y N Can't Remember						
the 14 days before you got sick?	If Yes: Purchased raw Pre-cooked Brand: Where purchased:						
	Date of purchase (Y-M-D): Sample available: Y N						



${\bf Appendix}\;{\bf D}$

Case questionnaire for case control study

QUESTIONNAIRE							
QUESTION	RESPONSE 1		RESPONSE 2		RESPONSE 3		
 Did you eat at Harvey's/Swiss Chalet on Algonquin Ave in North Bay between September 22nd and October 12th? 	☐ Y; ☐ N; ☐ Can't Rem	ember					
a. If yes: On what date(s)	Date (Y-M-D):	Time (24:00):	Date (Y-M-D):	Time (24:00):	Date (Y-M-D):	Time (24:00):	
b. Location	☐ In-store; ☐ Drive-thru		☐ In-store; ☐ Drive-thru		☐ In-store; ☐ Drive-thru	,	
c. What did you order:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger with cheese Double Burger: Double original bacon cheese burger Double original cheeseburger Double original cheeseburger Double original cheeseburger Cheeseburger Double original cheeseburger	Other: Hot dog Chicken strips Salad: Entrée garden salad Entrée chicken salad Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger: Double Burger: Double original bacon cheese burger Double original cheeseburger Double original cheeseburger Cother burger / sandwich: Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Salad: Entrée garden salad Entrée chicken salad Other: Hot dog Chicken strips Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger: Double Burger: Double original bacon cheese burger Double original cheeseburger Double original cheeseburger Cheeseburger Cheeseburger Cheeseburger Cheeseburger Cheeseburger Cheeseburger Cheeseburger Cheeseburger Cother burger / sandwich Crilled chicken sandwich Crilled chicken BLT sandwich Veggie burger	Salad: Entrée garden salad Entrée chicken salad Other: Hot dog Chicken strips Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	
1. What was on the burger?	☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayoumaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:		☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayonnaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:		Lettuce; Tomatoes; Hot peppers; BBQ sauce Ketchup; Mayonnaise; 1 Other, specify:		
2. What was in the salad:	☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onious; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		



QUESTIONNAIRE			
QUESTION	RESPONSE 1	RESPONSE 2	RESPONSE 3
3. What dressing / Dipping Sauces / Gravy:	None Gravy; Dipping Sauce: BBQ dipping sauce; Honey mustard dipping sauce; Sweet n' sour dipping sauce; Plum sauce; Dressing: Caesar; Balsamic; Asian Sesame; Ranch; Italian; Other, specify:	None Gravy; Dipping Sauce: BBQ dipping sauce; Honey mustard dipping sauce; Sweet n' sour dipping sauce; Plum sauce; Dressing: Caesar; Balsamic; Asian Sesame; Ranch; Italian; Other, specify:	None Gravy; Dipping Sauce: Honey mustard dipping sauce; Sweet n' sour dipping sauce; Plum sauce; Dressing: Caesar; Asian Sesame; Ranch; Italian; Other, specify:
d. What drinks were consumed:	No drink; Milk; Milkshake; Pepsi; Diet Pepsi; Root beer; Lipton lemon brisk ice-tea; Or; Apple juice; White milk; Chocolate milk; Coffee; Tea; Seven up; Bottled water; Other, specify:	☐ No drink; ☐ Milk; ☐ Milkshake; ☐ Pepsi; ☐ Diet Pepsi; ☐ Root beer; ☐ Lipton lemon brisk ice-tea; ☐ O?; ☐ Apple juice; ☐ White milk; ☐ Chocolate milk; ☐ Coffee; ☐ Tea; ☐ Seven up; ☐ Bottled water; ☐ Other, specify:	☐ No drink; ☐ Milk; ☐ Milkshake; ☐ Pepsi; ☐ Diet Pepsi; ☐ Root beer; ☐ Lipton lemon brisk ice-tea; ☐ OJ; ☐ Apple juice; ☐ White milk; ☐ Chocolate milk; ☐ Coffee; ☐ Tea; ☐ Seven up; ☐ Bottled water; ☐ Other, specify:
e. Did you eat part of someone else's meal?	☐ Y; ☐ N If yes, provide details:	Y; N If yes, provide details:	Y; N If yes, provide details:



Appendix E

Control questionnaire for case control study

STATUS CALL ATTEMPTS Left Date Time Inspector If yes: No To call Date & time to call back (first & last name) (24:00)Interview with: (vvvv/mm/dd) complete back message answer Y N Client Proxy П Y N Client Proxy Y N Client Proxy \Box Ħ Ħ CONTROL DEMOGRAPHICS Male Female Last name: First name: DOB (yyyy/mm/dd): Parental Consent: N/A Y N Home Ph: () Work Ph: (Cell Ph: (Other Ph: (Prefer: H W C Other Address at time of eating at Harvey's \ Swiss Chalet Mail: Y N Unit # - House # - Street name: City: Postal Code (L#L#L#): If not residential - Name of place: Permanent address (if not " as above" complete address details below) As above Different Unit # - House # - Street name: City: Postal Code (L#L#L#): Mail: Y N Completed by proxy Y : N - PROXY DETAILS Male Female Last name: First name: Relationship to case: ☐ Parent ☐ Other family member ☐ Spouse/partner ☐ Other Cottage/Other Ph: () Prefer: H W C Other Home Ph: () Work Ph: () Cell Ph: () SIGNS, SYMPTOMS & ADDITIONAL EXPOSURES SIGNS & SYMPTOMS: Have you experienced any of the following symptoms since September 22nd?* Intoxication: *If symptoms - do not continue Control interview Y N Diamhea* - complete Case History Form version 3 If yes: # times/day Y N N N If yes: Bloody Fever: Vomiting: Y N Y N Abdominal cramps:



CONTROL QUESTIONNAIRE								
QUESTION	RESPONSE 1		RESPONSE 2		RESPONSE 3	RESPONSE 3		
 Did you eat at Harvey's/Swiss Chalet on Algonquin Ave in North Bay between September 22nd and October 12th? 	☐ Y; ☐ N; ☐ Can't Remember		☐ Y; ☐ N; ☐ Can't Remember		☐ Y; ☐ N; ☐ Can't Remember			
a. If yes: On what date(s)	Date (Y-M-D):	Time (24:00):	Date (Y-M-D):	Time (24:00):	Date (Y-M-D):	Time (24:00):		
b. Location	☐ In-store; ☐ Drive-thru		☐ In-store; ☐ Drive-thru		☐ In-store; ☐ Drive-thru			
c. What did you order:	Single Burger: Original bacon cheeseburger Original cheeseburger Original hamburger Angus burger with cheese & bacon Angus burger with cheese Angus burger Double Burger: Double original bacon cheese burger Double original cheeseburger Double original hamburger Other burger / sandwich: Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Other: Hot dog Chicken strips Salad: Entrée garden salad Entrée chicken salad Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger with cheese Double Burger: Double original bacon cheese burger Double original cheeseburger Double original hamburger Cother burger / sandwich: Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Salad: Entrée garden salad Entrée chicken salad Other: Hot dog Chicken strips Sides: French fries Onion rings Poutine Chicken Soup Other, specify:	Single Burger: Original bacon cheeseburger Original cheeseburger Angus burger with cheese & bacon Angus burger with cheese Angus burger with cheese Double Burger: Double original bacon cheese burger Double original cheeseburger Double original hamburger Cother burger / sandwich: Grilled chicken sandwich Grilled chicken BLT sandwich Veggie burger	Salad: Entrée garden salad Entrée chicken salad Other: Hot dog Chicken strips Sides: French fries Onion rings Poutine Chicken Soup Other, specify:		
1. What was on the burger?	☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayonnaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:		☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles; ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayoumaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:		☐ Lettuce; ☐ Tomatoes; ☐ Onions; ☐ Cheese; ☐ Pickles ☐ Hot peppers; ☐ BBQ sauce; ☐ Spicy buffalo sauce; ☐ Ketchup; ☐ Mayoumaise; ☐ Mustard; ☐ Relish; ☐ Other, specify:			
2. What was in the salad:	☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:		☐ Chicken; ☐ Bacon; ☐ Lettuce; ☐ Cucumbers; ☐ Tomatoes; ☐ Carrots; ☐ Onions; ☐ Cheese; ☐ Feta; ☐ Pickles; ☐ Green Olives; ☐ Black Olives; ☐ Hot peppers; ☐ Other, specify:			
3. What dressing /	None		☐ None		☐ None			



Dipping Sauces / Gravy:	Dipping Sauce: ☐ BBQ dipping sauce; ☐ Honey mustard dipping sauce; ☐ Sweet n' sour dipping sauce; ☐ Plum sauce; Dressing:		☐ Gravy; Dipping Sauce: ☐ BBQ dipping sauce; ☐ Ho ☐ Sweet n' sour dipping sau Dressing:	uce; Plum sauce;	☐ Gravy; Dipping Sauce: ☐ BBQ dipping sauce; ☐ Honey mustard dipping sauce; ☐ Sweet n' sour dipping sauce; ☐ Plum sauce; Dressing:		
	☐ Caesar; ☐ Balsamic; ☐ As Italian; ☐ Other, specify:	ian Sesame; 🗌 Ranch; 🔲	☐ Caesar; ☐ Balsamic; ☐ Asian Sesame; ☐ Ranch; ☐ Italian; ☐ Other, specify:		☐ Caesar; ☐ Balsamic; ☐ Asian Sesame; ☐ Ranch; ☐ Italian; ☐ Other, specify:		
d. What drinks were consumed:			No drink; Milk; Milkshake; Pepsi; Diet Pepsi; Root beer; Lipton lemon brisk ice-tea; OJ; Apple juice; White milk; Chocolate milk; Coffee; Tea; Seven up; Bottled water; Other, specify:		No drink; ☐ Milk; ☐ Milkshake; ☐ Pepsi; ☐ Diet Pepsi; ☐ Root beer; ☐ Lipton lemon brisk ice-tea; ☐ OJ; ☐ Apple juice; ☐ White milk; ☐ Chocolate milk; ☐ Coffee; ☐ Tea; ☐ Seven up; ☐ Bottled water; ☐ Other, specify:		
e. Did you eat part of someone else's meal?	I — · —		☐ Y; ☐ N If yes, provide details:		☐ Y; ☐ N If yes, provide details:		
OTHER WELL CONTROLS							
Did you eat at Harvey's \ Swiss Chalet with anyone else?	Name:	Contact #:	Name:	Contact #:	Name:	Contact #:	



Appendix F Employee interview questionnaire

CALL ATTEMPTS STATUS

Date (yyyy/mm/dd)	Time (24:00)	Inspector (first & last name)	Interview complete	If yes: Interview with:	Left message	No answer	To call back	Date & time to call back		Meets Case Definition	Date (yyyy/mm/dd)	Inspector Initials (FL)
			YN	Client Proxy					Г	Y N		
			YN	Client Proxy			$\overline{}$		7	Y N		
			Y_N_	☐ Client ☐ Proxy					L	Y N		

The North Bay Parry Sound District Health Unit is currently investigating E. coli O157 illness connected to North Bay.

This confidential questionnaire asks about illness, foods you may have eaten and other potential exposures.

Your answers may help us determine the source of the outbreak. Your assistance is very much appreciated.

	Complaint # (format):	Complaint # (format):		ormat):	Case Id # (format):	Case Id # (format):	
SECTION 1: DEMOGRAPHICS							
Last name:	First name:	☐ Male ☐	Female	DOB (yyyy/mm/dd):	Parental C N/A 🔲 Y		
Home Ph: ()	Work Ph: ()	Work Ph: () Cell Pl		Other Ph: ()	Prefer: ☐ H	□ W □ C □ Other	
Address at time of illness							
Mail: Y□ N□	Unit # - House # - Street name:	- House # - Street name: City:		Postal Code (L#L#L#):	If not residential - Nan	If not residential - Name of place:	
Permanent address (if not " as above	e" complete address details below)						
☐ As above ☐ Different Mail: Y☐ N☐	Unit # - House # - Street name:		City:		Postal Code (L#L#L#):	:	
Mailing Address (if "No" in above sections, complete mailing address below)							
If "No" in above sections then complete mailing address	Unit # - House # - Street name or PO BOX	C	City:	Postal Code (L#L#L#):	:		



SECTION 2: CLINICAL ILLNESS				
History of clinical illness:				
Have you been sick with diarrhea since September 1, 2008? Y N	N Has anyone else in your household been sick with diarrhea since September 1, 2008?Y N			
If answered YES, please complete 'symptoms' section below	If answered YES, please complete 'symptoms' section			
Symptoms				
When did your symptoms first begin? (yyyy/mm/dd)	When did their symptoms first begin? (yyyy/mm/dd)			
Are you still sick? Y N	Are they still sick? Y N			
If no, when did your symptoms end? (yyyy/mm/dd)	If no, when did their symptoms end? (yyyy/mm/dd)			
If yes, what are your symptoms now?	If yes, what are their symptoms now?			
Which of the following symptoms did <u>you</u> experience?	Which of the following symptoms did <u>they</u> experience?			
Bloody diarrhea Y N	Bloody diamhea Y N			
Diarrhea (> 3 loose stools in 24 hrs) Y N	Diarrhea (> 3 loose stools in 24 hrs) Y N			
Abdominal pain Y N	Abdominal pain Y N			
Vomiting Y N	Vomiting Y N			
Fever Y□ N□	Fever Y N □			
Other Y N	Other Y N			
Please describe	Please describe			
Did you seek medical treatment? Y N	Did they seek medical treatment? Y N			
If yes,	If yes,			
Where did you go?	Where did you go?			
Name of physician?	Name of physician?			
Were you hospitalized? Y □ N □	Were you hospitalized? Y □ N □			
Date hospitalized (yyyy/mm/dd):	Date hospitalized (yyyy/mm/dd):			
Did you submit a stool specimen? Y N	Did you submit a stool specimen? Y N			
Have you been in close contact with anyone else) (work, s	school) who has been sick with diarrhea since September 1, 2008? Y□ N□			
If yes, when?	Name of contact (if willing to provide)			
Please list their symptoms:				
NBPSDHU Specimen Collection				
Specimen Type	Date Collected D. J. D. J. C.			
Have you submitted a stool Specimen #	# Date Conected (vvvv/mm/dd): Results Details (e.g. Pathogen):			
sample? Y N N Stool	Confirmed			
If no, are you willing to?	Presumptive			
Yes Refuse N/A Vomitus	Suspect			
	Negative			



SECTION 3: EMPLOYMENT HISTORY		
Employed at: Harvey's Swiss Chalet Full time Part time Part time Cleaning and sanita Food preparation Y N Management Serving food through the drive-thru Y N Management Serving food through the restaurant Y N Work at till Other: Since September 1, 2008, have you been involved in any activities you are If yes, please list and include dates Since September 1, 2008, have you missed work for any reason? Y N	Y N N Y N N N N N N N N N N N N N N N N	
SECTION 4: EXPOSURE HISTORY		
Do you have any pets at home? Y \(\subseteq \text{N} \subseteq \) If yes, what type?		
Have you handled any pet food or treats since September 1, 2008? Y 1 If yes, what and when?		
Have you had contact with any other animals since September 1, 2008 (fa If yes, please describe and provide dates	nm, petting zoo, pet store) ? Y \bigcap N	
Have you traveled anywhere in the past month? Y \(\subseteq \) N \(\subseteq \) If yes, where? Dates of travel?	- -	
Recreational water use since September 1, 2008? Y N	If yes, dates (yyyy/mm/dd):	If yes, location:
Ingestion of water from unprotected sources (e.g. stream, lake, etc) since September 1, 2008? Y N	If yes, dates (yyyy/mm/dd):	If yes, location:
Home water source:	If private, specify treatment type:	If private, indicate the most recent bacteriological water test results:
Municipal Private (i.e. drilled well, dug well, surface water)		Test date (yyyy/mm/dd): Test result:



FOOD & DRINK HISTORY		1				
Do you have any special dieta	ry requirements? Y N	If yes, list:				
October 12th, 2008	Date (1333/mm/dd):					
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :
Food:	Food:	Food:	Food:	Food:	Food:	Food:
				•		
		ļ				
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Water:	Water	Water	Water:	Water	Water:	Water:
□ Bottle □ Private	□ Bottle □ Private	Bottle Private	□ Bottle □ Private	■ Bottle ■ Private	Bottle Private	□ Bottle □ Private
	Municipal Unknown	Municipal Unknown	Municipal Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	Municipal Unknown
☐ Municipal ☐ Unknown						
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N
October 11th, 2008	Date (13331/mm/dd):					
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :
Food:	Food:	Food:	Food:	Food:	Food:	Food:
]				
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Water:	Water:	Water:	Water:	. Water:	Water:	Water:
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private
Municipal Unknown	Municipal Unknown	Municipal Unknown	Municipal Unknown	Municipal Unknown	Municipal Unknown	☐ Municipal ☐ Unknown
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N



^{2.} If food was prepared outside the home, indicate the place where it was prepared

FOOD & DRINK HISTORY continued								
October 10th, 2008 Date (1933/mm/dd):								
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks		
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	2 On Dillact Danielo		
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :		
Food:	Food:	Food:	Food:	Food:	Food:	Food:		
			1					
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:		
Water:	Water:	Water:	Water:	Water:	Water:	Water:		
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private		
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown		
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N		
Sample Description:	Sample available: 1	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:		
Sample Description.	Sample Description.	Sample Description.	Sample Description.	Sample Description.	Sample Description.	Sample Description.		
Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y N	Sample collected: Y□ N□	Sample collected: Y N	Sample collected: Y□ N□	Sample collected: Y□ N□		
October 9th, 2008	Date (1333/mm/dd):							
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks		
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):			
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :		
Food:	Food:	Food:	Food:	Food:	Food:	Food:		
		ł						
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:		
Water:	Water:	Water:	Water:	Water:	Water:	Water:		
☐ Bottle ☐ Private	☐ Bottle ☐ Private	Bottle Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	Bottle Private	Bottle Private		
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown		
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N		
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:		
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N		



^{2.} If food was prepared outside the home, indicate the place where it was prepared

FOOD & DRINK HISTORY continued							
October 8th, 2008	Date (1933/mm/dd):						
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks	
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):		
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	
Food:	Food:	Food:	Food:	Food:	Food:	Food:	
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	
Water:	Water:	Water:	Water:	Water:	Water:	Water:	
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	
	1	1 .	' '	1			
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	
October 7th, 2008	Date (1933y/mm/dd):						
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks	
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):		
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	
Food:	Food:	Food:	Food:	Food:	Food:	Food:	
		1					
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	
Water:	Water:	Water:	Water:	Water:	Water:	Water:	
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	
					•		
Sample collected: Y N	Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y□ N□	Sample collected: Y N	Sample collected: Y□ N□	Sample collected: Y□ N□	



^{2.} If food was prepared outside the home, indicate the place where it was prepared

FOOD & DRINK HISTORY continued						
October 6th, 2008	Date (yyyy/mm/dd):					
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :
Food:	Food:	Food:	Food:	Food:	Food:	Food:
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Water:	Water:	Water:	Water:	Water:	Water:	Water:
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y□ N□	Sample available: Y N	Sample available: Y N
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N
October 5th, 2008	Date (yyyy/mm/dd):					
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :
Food:	Food:	Food:	Food:	Food:	Food:	Food:
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:
Water:	Water:	Water:	Water:	Water	Water	Water
					Bottle Private	
☐ Bottle ☐ Private	☐ Bottle ☐ Private	Bottle Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private		☐ Bottle ☐ Private
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:
Sample collected: Y N	Sample collected: Y□ N□	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y□ N□
Sample collected: 1 N	Sample collected: 1 N	Sample collected: 1 N	Sample collected: 1 N	Sample collected: 1 N	Sample collected: 1 N	Sample collected: 1 N



^{2.} If food was prepared outside the home, indicate the place where it was prepared

FOOD & DRINK HISTORY continued							
October 4th, 2008	Date (yyyy/mm/dd):						
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks	
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):		
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	
Food:	Food:	Food:	Food:	Food:	Food:	Food:	
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	
Water:	Water:	Water:	Water:	Water:	Water:	Water:	
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	
Municipal Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	Municipal Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	
•							
Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	Sample collected: Y N	
October 3 ^h , 2008	Date (уууу/mm/dd):						
Breakfast	Pre-Lunch Snacks	Lunch	Post-Lunch Snacks	Dinner	Dessert	Post-Dinner Snacks	
Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):	Time (24:00):		
Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	Place ² :	
Food:	Food:	Food:	Food:	Food:	Food:	Food:	
		l				l	
Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	Drinks:	
Water:	Water:	Water:	Water:	Water:	Water:	Water:	
☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	☐ Bottle ☐ Private	
☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	☐ Municipal ☐ Unknown	
Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	Sample available: Y N	
Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	Sample Description:	
Sample collected: Y□ N□	Sample collected: Y N	Sample collected: Y ☐ N ☐	Sample collected: Y □ N □	Sample collected: Y□ N□	Sample collected: Y ☐ N ☐	Sample collected: Y□ N□	



^{2.} If food was prepared outside the home, indicate the place where it was prepared

E COLI OUTBREAK QUESTIONNAIRE - 2008/10/13

QUESTION	RESPONSE		
 Have you eaten a hamburger in the past two weeks (14 days)? 	Y N Can't Remember		
 a. If yes: On what date(s) 	Date (Y-M-D):	Date (Y-M-D):	Date (Y-M-D):
b. Where was it purchased?	☐ Harvey's ☐ Other, specify:	☐ Harvey's ☐ Other, specify:	☐ Harvey's ☐ Other, specify:
c. What type of burger was it?	Beef Chicken Vegetable Other specify:	Beef Chicken Vegetable Other specify:	Beef Chicken Vegetable Other specify:
d. What was on the burger?	Lettuce Tomatoes Onions Cheese Pickles BBQ sauce Ketchup Mayomaise Other, specify:	Lettuce Tomatoes Onions Cheese Pickles BBQ sauce Ketchup Mayonnaise Other, specify:	Lettuce Tomatoes Onions Cheese Pickles BBQ sauce Ketchup Mayonnaise Other, specify:
e. Did anyone else eat with you	Y N Can't Remember	Y N Can't Remember	Y N Can't Remember
f. Who else ate with you?	Name: Contact details:	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details
g. If ate at Harvey's: What else did you eat:			
Have you eaten pizza in the past two weeks (14 days)?	Y N Can't Remember		
 a. If yes: On what date(s) 	Date (Y-M-D):	Date (Y-M-D):	Date (Y-M-D):
b. Where was it purchased?	☐ Topper's ☐ Little Caesar's ☐ Other, specify:	☐ Topper's ☐ Little Caesar's ☐ Other, specify:	☐ Topper's ☐ Little Caesar's ☐ Other, specify:
c. What was on the pizza?			
d. Did anyone else eat with you	Y N Can't Remember	Y N Can't Remember	Y N Can't Remember
e. Who else ate with you?	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details	Name: Contact details: Name: Contact details: Name: Contact details: Name: Contact details: Name:
f. What else did you eat with the pizza?			



	E COLI OUTBREAK QUESTIONNAIRE - 2008/10/13 (Continued)						
QUESTION	RESPONSE						
Have you shopped at Sobey's in the last 14 days	Y N Can't Remember						
If yes:	Date (Y-M-D):	Date (Y-M-D):	Date (Y-M-D):				
	Fruit: Y N If yes, specify:						
	Vegetables: Y N N If yes, specify:						
	Lettuce: Y N If yes: Pre-bagged I						
	Pre-packaged deli meats: Y N If yes, specify:						
	Deli-counter meats: Y N If yes, specify:						
	Other meats: Y N If yes, specify:						
11. Have you eaten roast pork in the last 14 days?	Y N Can't Remember						
	If Yes: Purchased raw Pre-cooked Brand:						
	Where purchased: Date of purchase (Y-M-D): Sample available: Y N						



Appendix GOnion preparation interview questionnaire

CALL ATTE	MPTS								
Date (3333/mm/dd)	Time (24:00)	Inspector (first & last name)	Interview complete	Left message	No answer	To call back	Date & time to call back	ĸ	
(yyyy mm aa)	(24.00)	(trst & tast name)	YN	message	allswei	Oack		1	
			YUNU	$\vdash \vdash \vdash \vdash$	$\vdash \exists$	\vdash \vdash		+	
Employee N	Vamer		1	. Ш			•	_	
Employee I	чаше:								
We want to	take you b	ack to Sunday October 5 th to ?	Tuesday O	ctober 7 th , y	ou may w	ant to lo	ok at your diary/agend	a to	to help recall.
■ What davs	& shifts d	id you work (cross check with	n schedule))?					
_									
• What did you do (go through each day with them in detail):									
Oct 5	5 Oct 6				Oct 7				
■ Did you do	o anything	differently on those days (i.e.	work for s	omeone els	e or do so	mething	you don't ordinarily d	0)?	?
■ Word there		ly busy periods that week? P	articularly:	alani nariad	-2				
- were mere	parucuai	ry ousy periods that week? F	articularly	siow period	15:				
■ Any time t	hey were s	short-staffed? Any new staff?							
As a Harvey's prep person, is one of your tasks to prep the whole Spanish onions? \[\subseteq Y; \subseteq N \]									
If yes: proceed to Q 2									
If No: Who usually preps the onions?									
Does anyone else ever do it?									
	-	ny onion deliveries between S	unday Oct	5 th and Tue	sday Oct	ober 7 th	□Y□N□ Can't l	Ren	emember
	o: Proceed	•			,	(



■ If yes: What was your role?	
■ Is this an activity you normally do? ☐ Y; ☐ N	
If yes: Can you recall the delivery dates: Y; N If yes, dates:	
*Was there anything different about the raw product? Y; N; Can't Remember	
*If yes, specify:	
*What is the packaging for the onions off the truck? (mesh bag, plastic bag, paper bag, other?)	
■*Were any of these onions used right away? (right off the truck without storage) ☐ Y; ☐ N; ☐ Can't Remember o * If yes, were you the one who prepped them or did someone else?	
*Where were the onions stored upon delivery (ask exact location in cooler)?	
*How were they stored (hanging, shelved, etc)?	
*Were they taken out of their original packaging?	
o If yes, specify:	
*What other produce or food products were stored in close proximity to the onions?	
If possible, be specific to each date of delivery (if provided)	
. Did you prep onions between Sunday Oct 5 th and Tuesday October 7 th	
■*If yes, what dates:	
*If yes: Can you recall anything different from a produce, prep, storage or employee standpoint that was different on those days?	
*Was the quantity of onions prepped larger than usual?	
*Was the quality of onions different from normal?	



- *Were the whole or chopped onions stored differently?
- *Was the onion chopper cleaned differently, or by someone who does not normally clean it?
- *Were the onions prepped in a different location or with other produce?
- Did you notice anything else different, even if it seems unrelated?
- * If possible ask question for each day employee worked over that time period

4. Describe to me in detail the steps you went through on Sun Oct 5, Mon Oct 6, Tues Oct 7th in prepping the onions, starting from when you obtain the product from the cooler

Prompts	Oct 5	Oct 6	Oct 7
Storage whole onions:			
Where & how stored?			
In original packaging?			
Does it differ for opened versus unopened onion bags?			
What other produce or food products are stored in close proximity?			
Did you notice any item stored in the produce section of the cooler that seemed out of place/not in its usual place?			
Storage prepped onions:			
Where & how stored?			
What other produce or food products are stored in close proximity?			
Are new prepped onions added into already cut onions?			
Prepping:			



Prompts	Oct 5	Oct 6	Oct 7
Wash hands prior to prep & where?			
What equipment is used for prepping (utensils, cutting board, personal, food processing equipment)?			
Where is the equipment stored? (detail for each piece of equip)			
Where is the onion dicer stored?			
How would you know if the equipment was clean prior to use?			
Do you use the protective glove? If yes, on which hand?			
Do you wear a vinyl glove? If yes, on which hand?			
How do you know how many onions to dice on a given day?			
Does the quantity vary on a weekday compared to weekend day?			
Where are the onions cut & peeled?			
How are the onion peels and ends discarded & when in the prepping process?			
Are there other produce or food products out on the bench or being prepped while the onions are being prepped?			
Do you ever throw whole onions away? Why?			



Prompts	Oct 5	Oct 6	Oct 7
Do you multi-task while prepping – what else do you do?			
Where do you use the onion dicer?			
How are the diced onions placed into the storage container?			
How long are diced onions left at room temperature before being placed into the cooler? In the morning? During the day? During busy periods?			
Topped up? Fresh container?			
<u>Cleaning</u> :			
How & where do you clean the onion dicer?			
Is it disassembled?			
When do you clean it (i.e. after each use, etc)?			
How & when do you clean the chopping board, knife, etc?			
How & when does the cutting glove get cleaned?			
Is the dicer cleaned between chopping tomato ends on Swiss Chalet and chopping onions?			
Who cleans it after the tomatoes – Swiss Chalet or Harvey's?			
	1	I	
Prompts	Oct 5	Oct 6	Oct 7

Prompts	Oct 5	Oct 6	Oct 7
Where does the tomato dicing on the Swiss Chalet side occur?			
Who dices the tomato ends on the Swiss Chalet side?			

^{5.} Do you recall anyone being sick in the first week of October?



Appendix H Summary of environmental samples from CPHL

Environmental Samples - Harvey's /Swiss Chalet, North Bay, OB# 2008-2247-041

Printed 12/1/2008 2:14 PM

Sample	Submitter	Sender #	Lab	Location	Description	Received	HPC	Coliform	E.coli	TGNC	C. perf	S. aureus	B. cereus	Salmonella	E. coli	Date
No.	(Health Unit)		Number			dd/mm/yy									O157:H7	Reported
1	North Bay, 681 Commercial St.	1	F2875	Harvey's/Swiss Chalet	Cooked Burger-Regular	14-Oct-08	< 1,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	21-Oct-08
2	North Bay, 681 Commercial St.	2	F2876	Harvey's/Swiss Chalet	Cooked Burger-Angus	14-Oct-08	3,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	21-Oct-08
3	North Bay, 681 Commercial St.	3	F2877	Harvey's/Swiss Chalet	Thawed Burger - regular, Raw	14-Oct-08									ND	21-Oct-08
4	North Bay, 681 Commercial St.	4	F2878	Harvey's/Swiss Chalet	Thawed Burger - Angus, Raw	14-Oct-08									ND	21-Oct-08
5	North Bay, 681 Commercial St.	5	F2879	Harvey's/Swiss Chalet	Frozen Burger- Regular, Raw	14-Oct-08									ND	21-Oct-08
6	North Bay, 681 Commercial St.	6	F2880	Harvey's/Swiss Chalet	Frozen Burger- Angus, Raw	14-Oct-08									ND	21-Oct-08
7	North Bay, 681 Commercial St.	7	F2881	Harvey's/Swiss Chalet	Lettuce	14-Oct-08		>2,400	<3	>200,000		< 100	< 100	ND	ND	21-Oct-08
8	North Bay, 681 Commercial St.	8	F2882	Harvey's/Swiss Chalet	Onions	14-Oct-08		>2,400	<3	>200,000		< 100	< 100	ND	ND	21-Oct-08
9	North Bay, 681 Commercial St.	9	F2883	Harvey's/Swiss Chalet	Tomatoes	14-Oct-08		>2,400	<3	>200,000		< 100	< 100	ND	ND	21-Oct-08
10	North Bay, 681 Commercial St.	10	F2884	Harvey's/Swiss Chalet	Chicken , Precooked, Frozen	14-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	21-Oct-08
11	North Bay, 681 Commercial St.	11	F2885	Harvey's/Swiss Chalet	Cooked Burger, Regular, #2	14-Oct-08	< 1,000	4	<3	< 1,000	< 100	< 100	< 100	ND	ND	21-Oct-08
12	North Bay, 681 Commercial St.	12	F2886	Harvey's/Swiss Chalet	Cooked Burger, Angus, #2	14-Oct-08	< 1,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	21-Oct-08
13	North Bay, 681 Commercial St.	13	F2887	Harvey's/Swiss Chalet	Grilled Chicken	14-Oct-08	1,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	21-Oct-08
14	North Bay, 681 Commercial St.	14	F2888	Harvey's/Swiss Chalet	Mayonnaise	14-Oct-08	1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	21-Oct-08
15	North Bay, 681 Commercial St.	15	F2889	Harvey's/Swiss Chalet	Peppers	14-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	21-Oct-08
16	North Bay, 681 Commercial St.	16	F2890	Harvey's/Swiss Chalet	Pickles	14-Oct-08	2,000	<3	<3	< 1,000		< 100	< 100	ND	ND	21-Oct-08
17	North Bay, 681 Commercial St.	1	F2907	Harvey's/Swiss Chalet	Mustard	17-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
18	North Bay, 681 Commercial St.	2	F2908	Harvey's/Swiss Chalet	Lettuce (Oct.18)	17-Oct-08		>2,400	<3	>200,000		< 100	< 100	ND	ND	22-Oct-08
19	North Bay, 681 Commercial St.	3	F2909	Harvey's/Swiss Chalet	Lettuce (Oct.15)	17-Oct-08		>2,400	<3	>200,000		< 100	< 100	ND	ND	22-Oct-08
20	North Bay, 681 Commercial St.	4	F2910	Harvey's/Swiss Chalet	Cheese slices	17-Oct-08		<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
21	North Bay, 681 Commercial St.	5	F2911	Harvey's/Swiss Chalet	Ketchup	17-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
22	North Bay, 681 Commercial St.	6	F2912	Harvey's/Swiss Chalet	BBQ Sauce	17-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
23	North Bay, 681 Commercial St.	7	F2913	Harvey's/Swiss Chalet	Chicken Burger	17-Oct-08	2,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	22-Oct-08
24	North Bay, 681 Commercial St.	8	F2914	Harvey's/Swiss Chalet	Veggie Burger	17-Oct-08	7,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
25	North Bay, 681 Commercial St.	9	F2915	Harvey's/Swiss Chalet	Bacon-sliced	17-Oct-08	< 1,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	22-Oct-08
26	North Bay, 681 Commercial St.	10	F2916	Harvey's/Swiss Chalet	Pea meal	17-Oct-08									ND	22-Oct-08
27	North Bay, 681 Commercial St.	11	F2917	Harvey's/Swiss Chalet	Relish	17-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
28	North Bay, 681 Commercial St.	12	F2918	Harvey's/Swiss Chalet	Hot Dog	17-Oct-08	2,000	4	<3	< 1,000	< 100	< 100	< 100	ND	ND	22-Oct-08
29	North Bay, 681 Commercial St.	13	F2919	Harvey's/Swiss Chalet	Frozen Chicken Burger	17-Oct-08	1,000	<3	<3	< 1,000	< 100	< 100	< 100	ND	ND	22-Oct-08
30	North Bay, 681 Commercial St.	14	F2920	Harvey's/Swiss Chalet	Hot Peppers	17-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
31	North Bay, 681 Commercial St.	15	F2921	Harvey's/Swiss Chalet	Onion Rings	17-Oct-08	< 1,000	<3	<3	< 1,000		< 100	< 100	ND	ND	22-Oct-08
32																
33	North Bay, 681 Commercial St.	1	F2921	Harvey's/Swiss Chalet	Ice (from ice machine)	19-Oct-08	<10/ml	0/100 ml	0/100 ml						ND	21-Oct-08
34	North Bay, 681 Commercial St.	2	F2921	Harvey's/Swiss Chalet	Ice (from ice machine)	19-Oct-08	<10/ml	0/100 ml	0/100 ml						ND	21-Oct-08
35	North Bay, 681 Commercial St.	3	F2921	Harvey's/Swiss Chalet	Ice - Arctic Glacier	19-Oct-08	<10/ml	0/100 ml	0/100 ml						ND	21-Oct-08
						Dono 1										





ample	Submitter	Sender#	Lab	Location	Description	Received	HPC	Coliform	E.coli	TGNC	C. perf	S. aureus	B. cereus	Salmonella		Date
No.	(Health Unit)		Number			dd/mm/yy									O157:H7	Reported
36	North Bay, 681 Commercial St.	1	F2956	Harvey's/Swiss Chalet	Cheese Curds	22-Oct-08		150	<3	< 1,000			< 100	ND	ND	31-Oct-0
37	North Bay, 681 Commercial St.	1	F2968	Harvey's/Swiss Chalet	Mixed Lettuce	23-Oct-08									ND	31-Oct-
38	North Bay, 681 Commercial St.	2	F2969	Harvey's/Swiss Chalet	Iceberg Lettuce	23-Oct-08									ND	31-Oct-
38	North Bay, 681 Commercial St.	3	F2970	Harvey's/Swiss Chalet	Romaine Lettuce	23-Oct-08									ND	31-Oct-
39	North Bay, 681 Commercial St.		F2985	Harvey's/Swiss Chalet	Romaine Lettuce	24-Oct-08									ND	31-Oct-
40	North Bay, 681 Commercial St.	2	F2986	Harvey's/Swiss Chalet	Romaine Lettuce	24-Oct-08									ND	31-Oct-
41	North Bay, 681 Commercial St.	3	F2987	Harvey's/Swiss Chalet	Romaine Lettuce	24-Oct-08									ND	31-Oct-
42	North Bay, 681 Commercial St.	4	F2988	Harvey's/Swiss Chalet	Romaine Lettuce	24-Oct-08									ND	31-Oct-
43	North Bay, 681 Commercial St.	1	F3052	Harvey's/Swiss Chalet	Glove	25-Oct-08									ND	1-Nov-
44	North Bay, 681 Commercial St.	2	F3053	Harvey's/Swiss Chalet	Glove	25-Oct-08									ND	1-Nov-
45	North Bay, 681 Commercial St.	3	F3054	Harvey's/Swiss Chalet	Glove	25-Oct-08									ND	1-Nov-
46	North Bay, 681 Commercial St.	1	F3061	Harvey's/Swiss Chalet	Chopped onions	25-Oct-08									ND	1-Nov-08
47	North Bay, 681 Commercial St.	2	F3062	Harvey's/Swiss Chalet	Chopped onions	25-Oct-08									ND	1-Nov-0
48	North Bay, 681 Commercial St.	3	F3063	Harvey's/Swiss Chalet	Chopped onions	25-Oct-08									ND	1-Nov-0
49	North Bay, 681 Commercial St.	4	F3064	Harvey's/Swiss Chalet	Chopped onions	25-Oct-08									ND	1-Nov-0
50	North Bay, 681 Commercial St.	5	F3065	Harvey's/Swiss Chalet	Black diamond cheese slices	25-Oct-08									ND	1-Nov-08
51	North Bay, 681 Commercial St.	6	F3066	Harvey's/Swiss Chalet	Spanish onion (whole)	25-Oct-08									ND	1-Nov-0
52	North Bay, 681 Commercial St.	7	F3067	Harvey's/Swiss Chalet	Red onion (whole)	25-Oct-08									ND	1-Nov-0
53	North Bay, 681 Commercial St.	1	F3163	Harvey's/Swiss Chalet	Ribs	29-Oct-08									ND	5-Nov-0
54	North Bay, 681 Commercial St.	2	F3164	Harvey's/Swiss Chalet	Whole Chicken, Raw	29-Oct-08									ND	5-Nov-0
55	North Bay, 681 Commercial St.	3	F3165	Harvey's/Swiss Chalet	Shrimp, Raw	29-Oct-08									ND	5-Nov-0
56	North Bay, 681 Commercial St.	4	F3166	Harvey's/Swiss Chalet	Cooked Chicken, Bag 1	29-Oct-08									ND	5-Nov-0
57	North Bay, 681 Commercial St.	5	F3167	Harvey's/Swiss Chalet	Cooked Chicken	29-Oct-08									ND	5-Nov-0
58	North Bay, 681 Commercial St.	6	F3168	Harvey's/Swiss Chalet	Cooked Ribs	29-Oct-08									ND_	5-Nov-0
59	North Bay, 681 Commercial St.	7	F3169	Harvey's/Swiss Chalet	Rice	29-Oct-08									ND	5-Nov-0
60	North Bay, 681 Commercial St.	8	F3170	Harvey's/Swiss Chalet	Cut Potatoes	29-Oct-08									ND	5-Nov-0
61	North Bay, 681 Commercial St.	9	F3171	Harvey's/Swiss Chalet	Colesiaw	29-Oct-08									ND	5-Nov-0
62	North Bay, 681 Commercial St.	10	F3172	Harvey's/Swiss Chalet	Hot Peppers	29-Oct-08									ND	5-Nov-0
63	North Bay, 681 Commercial St.	11	F3173	Harvey's/Swiss Chalet	Mashed Potato	29-Oct-08									ND	5-Nov-0
64	North Bay, 681 Commercial St.	12	F3174	Harvey's/Swiss Chalet	Cabbage (Red)	29-Oct-08									ND	5-Nov-0
65	North Bay, 681 Commercial St.	13	F3175	Harvey's/Swiss Chalet	Mixed Vegetables	29-Oct-08									ND	5-Nov-0
66	North Bay, 681 Commercial St.	14	F3176	Harvey's/Swiss Chalet	Green Onions (Processed)	29-Oct-08									ND	5-Nov-0
67	North Bay, 681 Commercial St.	15	F3177	Harvey's/Swiss Chalet	Green Onions	29-Oct-08									ND	5-Nov-0
68	North Bay, 681 Commercial St.	16	F3178	Harvey's/Swiss Chalet	Raw Potatoes	29-Oct-08									ND	5-Nov-0



Sample	Submitter	Sender #	Lab	Location	Description	Received	HPC	Coliform	E.coli	TGNC	C. perf	S. aureus	B. cereus	Salmonella	E. coli	Date
No.	(Health Unit)		Number			dd/mm/yy									O157:H7	Reported
69	North Bay, 681 Commercial St.	17	F3179	Harvey's/Swiss Chalet	Sour Cream & Chives	29-Oct-08									ND	5-Nov-08
						-										
70	North Bay, 681 Commercial St.	1	F3294	Harvey's/Swiss Chalet	Mini Burgers	31-Oct-08									ND	5-Nov-08
71	North Bay, 681 Commercial St.	2	F3295	Harvey's/Swiss Chalct	Swiss Burger	31-Oct-08									ND	5-Nov-08
72	North Bay, 681 Commercial St.	3	F3296	Harvey's/Swiss Chalet	Chicken Burger	31-Oct-08									ND	5-Nov-08
73	North Bay, 681 Commercial St.	4	F3297	Harvey's/Swiss Chalet	Onion Bag	31-Oct-08									ND	5-Nov-08
74	North Bay, 681 Commercial St.	L	F3467	Harvey's/Swiss Chalet	Angus	14-Nov-08	<1,000	<3	<3	<1,000	<100	<100	<100	ND	ND	19-Nov-08
75	North Bay, 681 Commercial St.		F3468	Harvey's/Swiss Chalet	Origional	14-Nov-08	<1,000	<3	<3	<1,000	<100	<100	<100	ND	ND	19-Nov-08
																\vdash
76	North Bay, 681 Commercial St.		F3478	Harvey's/Swiss Chalet	Romaine	15-Nov-08		<<3	<3	>200,000		<100	<100	ND	ND	21-Nov-08
77	North Bay, 681 Commercial St.		F3479	Harvey's/Swiss Chalet	Rotissarie	15-Nov-08	1,000	<3	<3	<1,000	<100	<100	<100	ND	ND	21-Nov-08
		_														
78	North Bay, 681 Commercial St.		F 3517	Harvey's/Swiss Chalet	Pickels whole	19-Nov-08	<1,000	<3	<3	<1,000	pH=3.96	<100	<100	ND	ND	25-Nov-08
79	North Bay, 681 Commercial St.		F 3518	Harvey's/Swiss Chalet	Pickels sliced	19-Nov-08	2,000	<3	<3	<1,000	pH=3.94	<100	<100	ND	ND	25-Nov-08
80	North Bay, 681 Commercial St.		F 3519	Harvey's/Swiss Chalet	Harveys house salad	19-Nov-08	≥2,400					<100	<100	ND	ND	25-Nov-08
81	North Bay, 681 Commercial St.		F 3528	Harvey's/Swiss Chalet	Sliced Harveys Tomatoes	20-Nov-08		<3	<3	10,000		<100	<100	ND	ND	26-Nov-08
82	North Bay, 681 Commercial St.		F 3565	Harvey's/Swiss Chalet	Carrots shaved Wed.	22-Nov-08		>2,400	<3	>200,000		<100	<100	ND	ND	\vdash
83	North Bay, 681 Commercial St.		F 3566	Harvey's/Swiss Chalet	Tomatoe ends diced	22-Nov-08		>2,400	<3	>200,000		<100	<100		ND	
		_						\vdash							_	
84	North Bay, 681 Commercial St.	1	F3620	Harvey's/Swiss Chalet	Whashed whole tomatoes	27-Nov-08		\vdash		19,000			<100			
85	North Bay, 681 Commercial St.		F 3621	Harvey's/Swiss Chalet	Tomatoes not washed	27-Nov-08				2,000			<100			-
86	North Bay, 681 Commercial St.	1	F 3622	Harvey's/Swiss Chalet	Swiss house salad	27-Nov-08				>200,000			<100			-
87	North Bay, 681 Commercial St.	-	F 3623	Harvey's/Swiss Chalet	Romaine washed	27-Nov-08				<1,000			<100			
88	North Bay, 681 Commercial St.		F 3624	Harvey's/Swiss Chalet	Romaine not washed	27-Nov-08				>200,000			<100			\vdash
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Appendix I Summary of environmental samples from CFIA

10/30/2008 10:18

7054955998

CETA NORTH BAY

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Food Product Sampling Submission - 2008FPS-0000056874-4

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Canadian Food Inspection Agency

Agence canadienne d'inspection des aliments **CANADIAN FOOD INSPECTION AGENCY** REPORT OF ANALYSIS

FOOD PRODUCT SAMPLING SUBMISSION Version 3.02 Serial: 1916865

Number of Laboratories Receiving Sample:

Number of Jobs Authorized:

This report shall not be reproduced, except in full, without the written approval of the laboratory. Job Reference No.: 2008FPSS-0000085872-

Job System ID:

2008FPS-0000056874-4

Job Status:

Authorized

Lab Job No .:

MIS-FI-2008-MI-01286

Laboratory:

Submitted By:

GREATER TORONTO AREA LABORATORY

Telephone: (905) 795-9666 Fax: (905) 795-9673

2301 MIDLAND AVENUE

SCARBOROUGH, ON M1P 4R7

CFIA Inspector MAREK GRABOWSKI TORONTO DISTRICT OFFICE

1124 FINCH AVE W TORONTO, ON M3J 2E2 Telephone: (416) 665-5055 (416) 665-5069 Fax:

MANUFACTURED Program:

FOODS

Category: Product Inspection/Certification/Renewal

DOMESTIC Function:

Sample Plan: 2006_FS300 - Domestic:Micro and Extraneous Matter

complaints - including investigations and Est. assessments

Country of Origin: CANADA
Sumpled Ar: SUMMIT FOOD SERVICE
DISTRIBUTORS INC.

Manufacturer: CARDINAL MEAT SPECIALIST

Facility: SUMMIT FOOD SERVICE DISTRIBUTORS

6270 KENWAY DRIVE

MISSISSAUGA, ON L5T2N3 Product of: CARA OPERATIONS LTD

Inspection Type: Job Priority:

Directed Verification Sample, under detention Number of Units Submitted: 000000000039127 IMS No .:

Inspector Priority:

routine intelligence

Biased

2008-10-25 Sampled: 2008-10-25

Accompanying Documents:

Received:

GRINDING

Temperature of Reception: -10 C

Process: Total Weight (Kg): # Units Per Case:

697.6 120

SKD 21 OCT 02/08 Lot: Number of Cases: 64 Unit Size: 90.7 g

Paper/cardboard, laminated Container Type: Storage Required: Frozen 020230503807

Best Before or Expiry Date: Beef Burger Common Name:

HS Code: Product: Meat Meat & Poultry Class: Sub-Class:

Meat/meat products

HARVEY'S ORIGINAL Beef Burgers

Insp. Sample No.:

Lah Sample No.: MIS-FI-2008-MI-01286-0001

Description:

HARVEY'S ORIGINAL BURGERS

Identification Code: Sample Condition:

SKD 21 OCT 02/08 Good

Satisfactory Sample Assessed:



	Th	aca regulte relate	only to the samples as tested by this laboratory.	
Job Author Job Assess	•	2008-10-27 Satisfactory	Authorized by: Houssam El Menini Date Assessed:	Authorized 2008-10 2
Test Assess	ed:	Satisfactory		
	E. coli O15	₇ N	or Detected / 65 grams///Non Détecté / 65 rammes	
	Comments	sa ģi	or meat products, each of the 5 sub- amples is enriched individually using a 65 ram analytical unit size, which have been poled for screening.	
Method:	MFLP-30	_		



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Canadian Fool Inspection Agency Agence canadienne d'inspection des aliments

CANADIAN FOOD INSPECTION AGENCY REPORT OF ANALYSIS

FOOD PRODUCT SAMPLING SUBMISSION Version 3.02 Serial: 1916803

		ies Receiving Samp			Number of Jobs .	
This	report sh	all not be reprod	uced, except in	full, without the	written approval of the	laboratory.
Job Systen	n ID:	2008FPS	-0000056869-4	Jo	b Reference No.: 2008FP	SS-0000085866
Lah Job N	o.:	OTT-FD-	2008-MI-0649		Job Status:	Authorized
Laboratory	y:	CHEMISTRY A 960 CARLING			Telephone: Fax:	(613) 759-1207 (613) 759-1260
Submitted	Ву:	OTTAWA, ON CFIA Inspector OTTAWA DIST 38 AURIGA DE OTTAWA, ON	CHELSEA QU RICT OFFICE R		Telephone: Fax:	(613) 274-7374 (613) 274-7380
Program:	MANUF	ACTURED	Category:	Product Inspection	n/Certification/Renewal	
Function:	DOMES		Sample Plan:	2008_FS300 - Do complaints - inclu	mestic:Micro and Extran ding investigations and E	eous Matter st. assessments
				Manufacturer: 352A	CARDINAL MEAT SPE	CIALISTS EST.
Inspection Inspector	- 7	Directed service standard	I	Number of Units IMS No.: 00	Submitted: 5 0000000039127	
Sampled: Shipped: Received:	2008-1 2008-1 2008-1	0-25		Biased Accompanying D Temperature of	Pocuments: No Reception: -12.2°C	
Process: Total Weig # Units Pe Container Storage Re Product:	r Case: Type:	ING 24 32 Paper/cardboard Frozen		Common Name:	kg	GERS
Lab Samp OTT-FD-2	le No.: 2008-M1-06	349-0001	<i>Insp. S</i> O2008	ample No.: BFSM0578		
Identificat	ion Code:	1-5		Description: BURGERS PRO	5 CASES OF CARDINA ODUCTION DATE SEPT	L ANGUS BEEF `. 23
Method:	MFLP-30					
	E. coli O	157	Not Detected / grammes	65 grams///Non D	etecte / 65	
	E. coli O	157		65 grams///Non D	étecté / 65	
	E. coli O	157	Not Detected / grammes	65 grams///Non D	étecté / 65	
	E. coli O	157	Not Detected /	65 grams///Non D	étecté / 65	



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Canadian Food Inspection Appency Agence canadienne d'inspection des aliments

CANADIAN FOOD INSPECTION AGENCY REPORT OF ANALYSIS

FOOD PRODUCT SAMPLING SUBMISSION Version 3 02 Serial: 1916862

		s Receiving Samp	the state of the s		Number of Jobs	
This	report sha	i not be reprod	iced, except in	full, without the	written approval of the	
Job Syster	n ID:	2008FPS	0000056870-4	J	ob Reference No.: 2008FP	SS-0000085867
Lab Job N	lo.:	OTT-FD-2	1008-MI-0650		Job Status:	Authorized
Laborator	y:				Telephone: Fax:	(613) 759-1207 (613) 759-1260
Submitted	By:	CFIA Inspector OTTAWA DIST 38 AURIGA DR OTTAWA, ON F	CHELSEA QU RICT OFFICE		Telephone: Fax:	(613) 274-7374 (613) 274-7380
Program:	MANUFA FOODS	CTURED	Category:	Product Inspection	on/Certification/Renewal	
Function:		IC			omestic:Micro and Extran iding investigations and E	
				Manufacturer: 352A	CARDINAL MEAT SPE	CIALISTS EST.
Inspection Inspector		rected service standard		Number of Units IMS No.: 00	s Suhmitted: 5 00000000039127	
Sampled: Shipped: Received:	2008-10- 2008-10-2 2008-10-	5		Biased Accompanying I Temperature of	Documents: No FReception: -8°C	
Process: Total Weig # Units Pei Contalner Storage Re Product:	r Case: 3: Type: Pa	24		Common Name:	s: 5 kg	GERS
Lah Sampl OTT-FD-2	le <i>No.:</i> 1008-MI-0650	0-0001		mple No.: SM0579	And desired the second	
Identificati	ion Code:	1-5		Description: BURGERS PRO	5 CASES OF CARDINAL DDUCTION DATE SEPT.	
Method:	MFLP-30	1	······································			
	E. coli O15	7	Not Detected / 6 grammes	35 grams///Non D	éteclé / 65	
	E. coli O15	7	Not Detected / 6	85 grams///Non D	étecté / 65	
	E. coli O15	7	grammes Not Detected / 6 grammes	35 grams///Non D	étecté / 65	
	E. coli O15	7	Not Detected / 6	55 grams///Non D	étecté / 65	



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Food Product Sampling Submission - 2008FPS-0000055282-4

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Canadian For d Inspection Agency

Agence canadienne d'inspection des aliments

CANADIAN FOOD INSPECTION AGENCY REPORT OF ANALYSIS

FOOD PRODUCT SAMPLING SUBMISSION Version 3 07 Serial: 1916672

	~~~	Receiving Sample			Number of Jobs	
This re	port shall	not be reprodu	ced, except in	full, without t	he written approval of the	
Job System i	D:	2008FPS-0	0000055282-4		Job Reference No.: 2008FP	SS-0000083632
Lab Job No.	:	MIS-FI-200	8-MI-01193		Joh Status:	Authorize
Laboratory: Submitted B	y:	GREATER TOR 2301 MIDLAND SCARBOROUG CFIA Inspector N NORTH BAY DIS 107 SHIRREFF	AVENUE H, ON M1P 4R7 IICOLE SENEC STRICT OFFICI	7 CAL	Telephone: Fax: Telephone: Fax:	(905) 795-966 (905) 795-967 (705) 495-599 (705) 495-599
		NORTH BAY, O				` ,
Program: Function:	MANUFA(FOODS DOMESTI		Sample Plan:	2008 FS300	ction/Certification/Renewal Domestic:Micro and Extran	eous Matter
				complaints - ir	ncluding investigations and E	st. assessment
Sampled At: 1899 ALGO NORTH BA	NQUIN AV		Γ			
Inspection T	ype: Dir	ected		Number of U IMS No.:	inits Sulmitted: 1 0000000000039127	
Sampled: Shipped: Received:	2008-10-1 2008-10-1 2008-10-	6			ng Documents: No e of Reception: -3C	
Container Ty Storage Requ Product: Class: D Sub-Class:		per/cardboard efrigerated ts		Number of C Unit Size: Common Na	10 kg	ird for Poutine
Lab Sample MIS-FI-2008		-0001		imple No.: BSNS04		
Identification Sample Asse		UPC 10621861 Satisfactory	45030 7	Description:	5 X 2 Kg 743 42%MF	
	MFLP-30 E. coli O15	7	Not Detected / 125 grammes	125 grams///N	on Détecté /	
Job Authoriz Job Assessed		2008-10-20) Authorize	zd by: Houssar	n El Menini Date Assessed:	Authorized 2008-10
		· · · · · · · · · · · · · · · · · · ·			sted by this laboratory.	4-



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Food Product Sampling Submission - 2008FPS-0000055276-4

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Canadian Foo-J Inspection Agency Agance canadienne d'inspection des aliments

CANADIAN FOOD INSPECTION AGENCY REPORT OF ANALYSIS

REPORT OF ANALYSIS
FOOD PRODUCT SAMPLING SUBMISSION
Version 3.02
Serial: 1918674

Number of Laboratori	es Receiving Sample:	1	Number of Johs	
This report sha	II not be reproduced	l, except in full, withou	t the written approval of the	laboratory.
lob System ID:	2008FPS-000i	0055276-4	Job Reference No.: 2008FP	SS-0000083619
Lah Job No.:	MIS-FI-2008-N	/II-01195	Joh Status:	Authorize
Laboratory: Submitted By:	GREATER TORON 2301 MIDLAND AVI SCARBOROUGH, C	ON M1P 4R7	RY Telephone: Fax:	(905) 795-966 (905) 795-967
штиси Бу.	NORTH BAY DISTE 107 SHIRREFF AVE NORTH BAY, ON P	RICT OFFICE E	Telephone: Fax:	(705) 495-599 (705) 495-599
	ACTURED	Category: Product Ins	pection/Certification/Renewal	
FOODS Function: DOMES	TIC S	Sample Plan: 2008_FS30 complaints	00 - Domestic:Micro and Extrar - including investigations and I	eous Matter Est. assessments
Sampled At: HARVE 1899 ALGONQUIN A NORTH BAY, ON P	VENUE			
Inspection Type:	Directed	Number o IMS No.:	f Units Submitted: 1 000000000039127	
Sampled: 2008-10 Shipped: 2008-10 Received: 2008-1	-16	Scheduld <i>Accompal</i> Tempera	nd nylng Documents: No ture of Reception: -3C	
Storage Required: Product: Vegetab Class: Multiple Fo		Number o Unit Size: Common	4 kg	rger
Lab Sanple No.: MIS-FI-2008-MI-011	96-0001	Insp. Sample No.: 2008SNS03		
Identification Code: Sample Assessed:	UPC 100 60176 05 Satisfactory	525 <i>Descriptio</i> Burger	m: 1811 48 pcsX 90.7 g ne	t 4.35 Kg Veggie
Method: MFLP-30				
E. coli O	No.	ot Detected / 65 grams// ammes	/Non Détecté / 65	
Job Authorized:	2008-10-20	Authorized by: Hous	sam El Menini	Authorized 2008-10
Job Assessed:	Satisfactory		Date Assessed:	2008-10
	These results relate	only to the samples as	tested by this laboratory.	<u>-</u>



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Food Product Sampling Submission - 2008FPS-0000055347-4

Agence canadienne d'inspection des alimems

Canadian Food

Inspection Agency

CANADIAN FOOD INSPECTION AGENCY REPORT OF ANALYSIS FOOD PRODUCT SAMPLING SUBMISSION Version 3.02

44.44			Serial: 1916675	
Number of Laborators		· · · · · · · · · · · · · · · · · · ·	Number of Jobs	Authorized:
I his report sha	all not be reproduced, except in	full, without the w	ritten approval of the	laboratory.
Joh System ID:	2008FPS-0000055347-4	Joh	Reference No.: 2008FP	\$S-0000083712
Lab Job No.:	MIS-FI-2008-MI-01191		Job Status:	Authorize
Laboratory: Submitted By:	GREATER TORONTO AREA LA 2301 MIDLAND AVENUE SCARBOROUGH, ON M1P 4R7 CFIA Inspector NICOLE SENEC NORTH BAY DISTRICT OFFICE 107 SHIRREFF AVE NORTH BAY, ON P1B 7K8	, AL	Telephone: Fax: Telephone: Fax:	(905) 795-966 (905) 795-967 (705) 495-5998 (705) 495-5998
Program: MANUFA FOODS Function: IMPORT	Sample Plan: T	2008_FS301 - Impo	Certification/Renewal ried: Micro and Extran- ng investigations and E	eous Matter st. assessments
Country of Origin: UI Sampled AL: HARVE 1899 ALGONQUIN A NORTH BAY, ON P1	Y'S RESTAURANT VENUE			
Inspection Type: D	irected	Number of Units St IMS No.: 0000	<i>demitted:</i> 1 00000039127	
Sampled: 2008-10- Shipped: 2008-10- Received: 2008-10-	16	Scheduled Accompanying Doc Temperature of Re	uments: No eception: -4C	
		Lvi. OCT 15 B Unit Size: 2 kg Common Name: Brand: unavail	shred, lettuce	
ab Sample No.: MIS-FI-2008-MI-01191	Insp. San -0001 2008S			
dentification Code: ample Assessed: ample Assessment omment:	OCT15 S274 B05 16:24 Satisfactory 25 grams weighed	Description: Ki	n star Product of USA	
fethod: MFLP-30 E. coli 015 est Assessment Comme		on Détecté		***************************************
ob Authorized: ob Assessed:	2008-10-20 Authorized Satisfactory	by: Houssam El Me	nini Date Assessed:	Authorized 2008-10- 20



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room rroduct Sampling Submission - 2008FPS-0000055246-4

CANADIAN FOOD INSPECTION AGENCY Canadian Food REPORT OF ANALYSIS Agence canadienne Inspection Agency d'inspection des aliments FOOD PRODUCT SAMPLING SUBMISSION Serial: 1916677 Number of Laboratories Receiving Sample: Number of Jobs Authorized: This report shall not be reproduced, except in full, without the written approval of the laboratory. 2008FPSS-0000083586 Job System ID: 2008FPS-0000055246-4 Job Reference No.: Lab Job No .: MIS-FI-2008-MI-01194 Job Status: Authorized Laboratory: GREATER TORONTO AREA LABORATORY Telephone: (905) 795-9666 2301 MIDLAND AVENUE Fax: (905) 795-9673 SCARBOROUGH, ON M1P 4R7 Submitted By: CFIA Inspector NICOLE SENECAL NORTH BAY DISTRICT OFFICE Telephone: (705) 495-5995 107 SHIRREFF AVE (705) 495-5998 NORTH BAY, ON P18 7KB Program: MANUFACTURED Category: Product Inspection/Certification/Renewal **FOODS** Function: DOMESTIC Sample Plan: 2006_FS300 - Domestic:Micro and Extraneous Matter complaints - including investigations and Est. assessments Sampled At: MARVEY'S RESTAURANT 1899 ALGONQUIN AVENUE NORTH BAY, ON P1E 4Y Inspection Type: Directed Number of Units Submitted: IMS No .: 000000000039127 Sampled: 2008-10-15 Scheduled Shipped: 2008-10-16 Accompanying Documents: Received: 2008-10-17 Temperature of Reception: -4C Container Type: Paper/cardboard SKD 13 SEP 26/08 Storage Required: Frozen Number of Cases: Product: Beef Unit Size: 11 kg Class: Multiple Foods Common Name: Beef Burgers Sub-Class: Meat/meat products Brand: Cardinal Lah Sample No.: Insp. Sample No.: 2008SNS01 MIS-FI-2008-MI-01194-0001 Identification Code: UPC 1006017605519 5 Est # 352 1145 120 PCS\ 90.7 g net Description: 10.9 Kg Sample Assessed: Satisfactory Sample Assessment 2 subsamples, 65 g weighed per subsample, 130 g total Comment: MFLP-30 Method: E. coli O15" Not Detected///Non Détecté Job Authorized: 2008-10-20 Authorized by: Houssam El Menini Authorized

http://webapp.inspection.ge.ca/lsts/lstsROA/ROA_FOOD_PROD.ASP?ID=2008FPS-000... 2008/10/30



Job Assessed:

Satisfactory

Date Assessed:

2008-10-

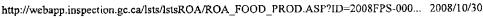
20

CANADIAN FOOD INSPECTION AGENCY

Page 1 of 2

7054955998 10/30/2008 10:18 Food Product Sampling Submission - 2008FPS-0000055329-4

REPORT OF ANALYSIS Canadian Food Agence canadienne Inspection Agency d'inspection des aliments FOOD PRODUCT SAMPLING SUBMISSION Version 3.02 Serial: 1916679 Number of Laboratories Receiving Sample: Number of Jobs Authorized: This report shall not be reproduced, except in full, without the written approval of the laboratory. 2008FPSS-0000083890-2008FPS-0000055329-4 Joh Reference No.: Job System ID: Authorized Lab Job No.: MIS-FI-2008-MI-01192 Job Status: **GREATER TORONTO AREA LABORATORY** (905) 795-9666 Laboratory: Telephone: 2301 MIDLAND AVENUE (905) 795-9673 Fax: SCARBOROUGH, ON M1P 4R7 Submitted By: CFIA Inspector NICOLE SENECAL NORTH BAY DISTRICT OFFICE Telephone: (705) 495-5995 107 SHIRREFF AVE (705) 495-5998 Fax: NORTH BAY, ON P1B 7K8 MANUFACITURED Category: Product Inspection/Certification/Renewal Program: **FOODS** DOMESTIC Sample Plan: 2008_FS300 - Domestic:Micro and Extraneous Matter Function: complaints - including investigations and Est. assessments Sampled At: HARVEY'S RESTAURANT 1899 ALGONQUIN AVENUE NORTH BAY, ON P1B 4Y Number of Units Submitted: Directed Inspection Type: IMS No.: 000000000039127 Sampled: 2008-10-15 Scheduled 2008-10-16 Accompanying Documents: Shipped: Temperature of Reception: -2C Received: 2008-10-17 8199 EST611 L4 1452 Container Type: Plastic, film 3 kg Unit Size: Storage Required: Frankfurters saucisses fumees Product: Meat Common Name: Meat & Poultry CARA Class: Multiple foods Sub-Class: Insp. Sample No.: Lab Sample No.: 2008SNS 05 MIS-FI-2008-MI-01192-0001 з kg Est 611 Frankfurters shrink wrap Identification Code: 8199 EST 611 L4 1452 Description: Sample Assessed: Satisfactory Method: MFLP-30 Not Detected / 65 grams///Non Détecté / 65 E. coli O157 grammes Authorized Job Authorized: 2008-10-20 Authorized by: Houssam El Menini 2008-10-Date Assessed: Job Assessed: Satisfactory 20



These results relate only to the samples as tested by this laboratory.



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	-16-	
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Canadian Food Inspection Agency Agence canadienne d'inspection des sliments

CANADIAN FOOD INSPECTION AGENCY

CFIA NORTH BAY

REPORT OF ANALYSIS
FOOD PRODUCT SAMPLING SUBMISSION
Version 3.02
Serial: 1916680

	s Receiving Sample:	1	Number of Jobs	Authorized:		
Inis report shall	not be reproduced,	except in full, without	the written approval of the			
Job System ID:	2008FPS-0000	055253-4	Job Reference No.: 2008FP	SS-0000083593		
Lab Job No.:	MIS-FI-2008-M	II-01190	Joh Status:	Authorize		
Laboratory: Submitted By:	GREATER TORONT 2301 MIDLAND AVE SCARBOROUGH, O CFIA Inspector NICO NORTH BAY DISTRI 107 SHIRREFF AVE NORTH BAY, ON P1	N M1P 4R7 DLE SENECAL ICT OFFICE	Telephone: Fax: Telephone: Fax:	(905) 795-966 (905) 795-967 (705) 495-5998 (705) 495-5998		
Program: MANUFA	CTURED	Category: Product Inspe	ction/Certification/Renewal			
FOODS Function: DOMESTI						
Sampled At: HARVEY 1899 ALGONQUIN AV NORTH BAY, ON P1B	ENUE					
Inspection Type: Dir	ected	Number of U IMS No.:	nits Submitted: 1 0000000000039127			
Sampled: 2003-10-1 Shipped: 2008-10-1 Received: 2008-10-	6		g Documents: No of Reception: -5C			
Storuge Required: Fi Product: Beef Class: Meat & Poult	ner/cardboard ozen ry at products	Number of Co Unit Size: Common Nan	4.8 kg			
ab Sample No.: NS-FI-2008-MI-01190	0001	Insp. Sample No.: 2008S NS 02				
dentification Code:	DELIVERED 10/02/08		HARVEY'S 1815 32 PCS	Angus beef		
ample Assessed:	Satisfactory	burgers				
fethod: MFLP-30 E. coli O157	Not D gramr	etected / 65 grams///Non	Détecté / 65			
oh Authorized:	2008-10-20	Authorized by: Houssam	El Menini	Authorized		
			Date Assessed:	2008-10-		



CFIA NORTH BAY

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Canadian Foxed Inspection Agency Agence canadienne d'inspection des aliments

CANADIAN FOOD INSPECTION AGENCY

REPORT OF ANALYSIS
FOOD PRODUCT SAMPLING SUBMISSION
Version 3.02
Serial: 1918659

		Receiving Sample:	1			Vumber of Jobs .	
Inisi	eport snau	not be reproduce	ed, except in fi	ıll, without t	he written a		
Job System	ID:	2008FPS-00	00055355-4		Job Referen	ce No.: 2008FP:	SS-000008372
Lab Job No.	.:	MIS-FI-2008-MI-01189			Job.	Status:	Authorize
Laboratory: Submitted By:		GREATER TORONTO AREA LABORATORY 2301 MIDLAND AVENUE SCARBOROUGH, ON M1P 4R7 CFIA Inspector NICOLE SENECAL		Fax:		(905) 795-966 (905) 795-967	
		NORTH BAY DISTRICT OFFICE 107 SHIRREFF AVE NORTH BAY, ON P1B 7K8				Telephone: Fax:	(705) 495-599 (705) 495-599
Program:	MANUFAC	ACTURED Category: Product Ins		roduct Inspec	ction/Certifica	tion/Renewal	· · · · · · · · · · · · · · · · · · ·
Function:	FOODS IMPORT		Sample Plan: 2003_FS301 - Imported, Micro and Extraneous Mat complaints - including investigations and Est, asses				
Sampled At: 1899 ALGO							
Inspection I	ype: Din	ected		Number of U IMS No.:	nits Submitted 00000000000		
Sampled; Shipped: Received:	2008-10-1 2008-10-1 2008-10-1	3		Scheduled Accompanyin Temperature	g Documents: of Reception	No n: 1C	
Container Ty Storage Requ Product: Class: Vo Sub-Class:				Unit Size: Conunon Nan	X7 GR#1413 10 count ne: Tornal ng's Choice Product o	toes	
ab Sample I NS-FI-2008	<i>No.:</i> 3-MI-01189-	0001	<i>Insp. Sam</i> 2008S				
dentification ample Asses ample Asses Comment:	ssed:	WHOLE TOMATO Satisfactory 25 grams weighed	ES	Description:	10 tomato	es in plastic baç	3
	MFLP-30 E. coli O157	No	ot Detected///No	on Détecté			
ob Authoriz		2008-10-20 Satisfactory	Authorized	y: Houssam		e Assessed:	Authorized 2008-10- 20



Appendix J Photograph of Harvey's onion dicer





10.0

Glossary of Terms

Analytic study: A study designed to examine association, or hypothesized causal relationships. It is usually concerned with identifying or measuring the effects of risk factors or is concerned with the health effects of specific exposure(s).^[7]

Case control study: The observational epidemiologic study of persons with the disease of interest and a suitable control group of persons without the disease.^[7]

Case definition: A set of diagnostic criteria that must be fulfilled in order to identify a person as a case of a particular disease. It can be based on clinical, laboratory, or combined clinical and laboratory criteria. [7]

Epidemic curve: A graphic plotting of the distribution of cases by time of onset.^[7]

Epidemiologist: An investigator who studies the occurrence of disease or other health-related conditions or events in defined populations.^[7]

Exposure: Proximity and/or contact with a source of a disease agent in such a manner that effective transmission of the agent or harmful effects of the agent may occur.^[7]

Exposure curve: A graphic plotting of the distribution of cases by time of exposure.^[7]

Field Epidemiology: Investigations that are initiated in response to urgent public health problems. A primary goal of field epidemiology is to inform, as quickly as possible, the processes of selecting and implementing interventions to lessen or prevent illness or death when such problems arise. ^[9]

Incubation period: The time interval between invasion by an infectious agent and appearance of the first sign or symptom of the disease in question.^[7]

Index case: The first case to be discovered by the health care system during an outbreak.^[8]

Infectious period: The time period during which a person can transmit disease.^[8]

Media advisory: A media advisory notifies and invites media to an event or activity. It is sent by email and fax.

Media conference: A media conference is a presentation media can attend and listen to statements about a particular news item from a spokesperson of an organization. Media may ask questions and get interviews from the spokesperson. It is an opportunity for journalists to get photos, video and sound clips.

Media release: This is a written statement to inform journalists at newspapers, radio, TV and internet-based media about new information. Media releases are sent by email and fax.

Media teleconference: This is similar to a media conference, except media participate by teleconference. It is an opportunity for media who are unable to attend the media conference to hear the spokesperson, ask questions and get some sound clips.

Multivariate analysis: A set of techniques used when the variation in several variables has to be studied simultaneously.

Point Source (or Common Source): Outbreak due to exposure of a group of persons to a noxious influence that is common to the individuals in the group. When the exposure is brief and essentially simultaneous, the resultant cases all develop within one incubation period of the disease.^[7]

Sampling bias: Systematic error due to study of nonrandom sample of a population.^[7]

Statistical significance: Statistical methods allow an estimate to be made of the probability of the observed or greater degree of association between independent and dependent variables under the null hypothesis. Usually the level of statistical significance is stated by the P value [7]

Traceback investigation: A method used by authorized inspectors to determine and document, with a high degree of confidence, the distribution and the final destination of food products (i.e. meat, poultry, fish, seafood, dairy, eggs, fresh fruit or vegetable) that has been contaminated or associated with a foodborne illness



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