



PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT

Initial Report

Premise/facility under investigation (name and address)	MK Nails 1867 O'Brien Street, North Bay Ontario P1B 5Y7
Type of premise/facility: (e.g., clinic, personal services setting)	Personal Service Setting
Date Board of Health became aware of IPAC lapse	February 18, 2026
Date of Initial Report posting	February 26, 2026
Date of Initial Report update(s) (if applicable)	n/a
How the IPAC lapse was identified	A complaint was reported to the health unit on February 13, 2026. An on-site investigation occurred on February 18, 2026, which identified a failure to adhere to infection prevention and control best practices.
Summary Description of the IPAC Lapse	<ul style="list-style-type: none">• Improper cleaning and disinfection of semi-critical tools/instruments and equipment used for the delivery of manicure and pedicure services.• Use of disinfectant not licensed by Health Canada.• Failure to adhere to manufacturer instructions for disinfectant use.• Improper storage practices leading to cross-contamination of clean and soiled items.• Inadequate client records and accidental exposure reports.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

If yes, was the issue referred to the regulatory college? n/a

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps

The following corrective measures were required:

1. All reusable equipment must be cleaned and disinfected at a reprocessing area that meets minimum IPAC standards
2. All reusable equipment to be cleaned and disinfected after each use.
3. Sanitary storage areas for items used in the facility.
4. Use disinfection products that have a DIN and are used as per manufacturer’s instructions.
5. Appropriate records to be maintained for client services and reports of accidental exposures to blood/bodily fluids.
6. Mandatory education for all operators in the personal service setting.

Date any order(s) or directive(s) were issued to the owners/operators. (if applicable)

Complaint Investigation:	February 18, 2026
Re-inspection:	February 23, 2026
Section 13 Closure order issued:	February 23, 2026
Re-inspection:	February 25, 2026
Section 13 Closure order rescinded:	February 25, 2026

Final Report

Date of Final Report posting:	March 6, 2026
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	Section 13 Closure order was issued on February 23, 2026. Section 13 Closure order was rescinded on February 25, 2026.
Brief description of corrective measures taken	An on-site visit completed on February 25, 2026, to verify all required corrective actions had been completed. All staff completed mandatory certification for infection prevention and control in personal service settings and demonstrated required minimum IPAC competencies.
Date all corrective measures were confirmed to have been completed	February 25, 2026

Final Report Comments and Contact Information

Any Additional	Part I offence notices issued on February 25, 2026.
Date all corrective measures were confirmed to have been completed	February 25, 2026

If you have any further questions, please contact:

Name	Brent Allen
Title	Acting Program Manager Environmental Health
E-mail address	brent.allen@healthunit.ca
Phone number	705-474-1400 or toll-free 1-800-563-2808
